Reservations

To make a reservation, call CyRide at 515-239-5600 and provide the following information:

- Name
- Telephone number
- Date of travel
- Departure location
- Destination location
- Preferred destination arrival time

A limited number of subscription trips are available for customers traveling in the EASE service area at the same time and days of the week for a sustained period of time.

Description

EASE is CyRide's service to the eastern Ames service area shown inside this brochure. A small bus picks up and delivers riders to and from any desired location within the EASE service area.

Riders must call Cyride's office to schedule a ride. Transfers can be made to/from other CyRide routes at Ames City Hall, 515 Clark Ave, on the south side of the building. Trips that start, then end, within the service area can also be accommodated.



East Ames Service Extension



Riders may call up to seven days in advance to make a reservation, but also may call at the time they need service and a bus will be sent to their location as quickly as possible.

Cancellations

If there is a need to cancel a previously scheduled trip, riders must notify CyRide at **515-239-5600** at least 30 minutes before the trip is scheduled.



Cost Per Ride

Any of the following are allowable fares on the EASE service:

Cash	\$1.00 full fare \$0.50 reduced fare
Ticket	Full or reduced fare ticket Transfer ticket
Pass	Any CyRide pass ISU Student ID

Questions

For Reservations: 515-239-5600 General Questions: 515-292-1100 Website: www.cyride.com All trips are wheelchair accessible

All buses are equipped with bike racks

No animals allowed except trained service animals

Follow CyRide:





No EASE service on New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day and the day after, Christmas Eve, and Christmas Day

EASE East Ames Service Extension **Hours/Schedule Pick Up Times** Service Hours: 7 am to 7 pm CyRide reviews the desired Days of Service: Monday - Friday arrival time when a reservation is made and schedules a pick-up time as close to this time as possible. Riders are notified when they call to book a ride of their **Pick Up Locations**

CyRide will accommodate most location requests; however, not every stop will be ADA accessible.





