



April 2, 2014

DIRECTOR'S CORNER

City Values Program: As city employees, we were hired for the core values that we brought into the job. The city has put a name and definition to these values that help us every day be able to provide exceptional services to our customers and allow us to enjoy what we do. Over the next year and a half, the thirteen values below will be discussed or information provided that will begin to connect these values to our daily work. This initiative is called "Bringing Our Values to Life."

- Positive Attitude
- Respect One another
- Continuous Improvement
- Customer Driven
- Data Driven
- Fiscal Stewardship
- Honesty and Integrity
- Creativity and Innovation
- Safety and Wellness
- Leadership
- Excellence
- Teamwork
- Employee Involvement

It will start this month with CyRide managers talking about the challenges with or opportunities to display these values even more as we complete our work each day. This will be followed the next month with information in each employee's mailbox defining the value and connecting it to our work whether it is driving or repairing a bus or meeting with the public. One to two values will be addressed each month, except in the summer months when a large number of our employees are not working at CyRide. It is our hope that these discussions and information will start some interesting conversations about our work. (Shari A.)

OPERATIONS

Driver Run Pick Dates: Summer and Fall 2014 run picks will be on the following dates:

- Summer Full Time: April 1-April 4
- Summer Part Time: April 9-17
- Fall Full Time: April 10-15
- Fall Part Time: April 21-May 1

There will be handouts for the newer drivers along with posted information on the bulletin boards as to how run pick works and what to expect. Check the hallway bulletin board near the break room for the latest run pick news. (Tom B. & George S.)

Help a Laneworker: Now that the weather is warming, when you return to base to park your bus at the end of your shift, please close all windows and roof vents. Also walk through your bus and pick-up any rubbish or lost items. Doing the above will make the laneworker's life easier when they clean and refuel your bus. (Tom B. & George S.)

VEISHEA: VEISHEA 2014 is Friday, April 11 and Saturday, April 12 where CyRide is expecting heavy ridership throughout those days and evenings. There will also be numerous road closings for the festivities. Typically, Welch Avenue and Lower Friley are closed Friday. On Saturday, most of campus will be closed for the parade. We will post information at dispatch as it becomes available. Expect detours!

HIRING AND TRAINING

Thunderstorms and Tornadoes: Late spring in Iowa heralds the arrival of severe weather. During severe weather, the dispatcher will monitor weather radio, internet, and television broadcasts and will notify drivers of dangerous conditions. Drivers should notify dispatch if they must stop due to poor visibility caused by heavy rain or hail. Drivers should also call dispatch for instructions if a detour is required due to street flooding, downed tree limbs, power lines, etc.

In the event of a tornado warning, drivers should stop the bus in a safe location. Drivers should then direct their passengers to the nearest building for shelter. If a building is unavailable, drivers should instruct their passengers to stay on the bus and remain below window level. Once the sirens have stopped, drivers should contact dispatch for further instructions. (Dorothy and Toto; aka Tom and George)

School Tours: It is that time of year, CyRide will be helping pre-school and grade school students become better bus riders. CyRide offers two individual programs: a Pre-Riders program designed for younger children and an Independent Riders program designed for older children. Each program includes a bus wash, safety talk, and several promotional items. If you are interested in being involved in school tours, please let Tom B or George know.

FLEET AND FACILITIES:

Automatic External Defibrillator (AED): In response to a suggestion by Jason Slater, CyRide now has an automatic external defibrillator (AED) machine. Interested volunteers received training on the device shortly after it was delivered. If someone is suspected of being in cardiac arrest, the AED is very easy to use. Simply open up the AED, turn it on, and follow the verbal instructions given. The AED will only provide an electric shock if the patient needs it. Otherwise, it simply provides CPR instruction until medical assistance arrives. (Rich L.)

Bus Purchase Update: Finding suitable used buses for sale is proving to be a challenge. The few brokers that have used buses available have priced them out of our budget. Buses that have come up for auction online have either been mechanically unfit or 35' buses – neither of which we want to buy. So we continue to wait for the right used bus at the right price.

The six new buses on order from Gillig continue to be on track for delivery in spring 2015. (Rich L.)

BREAK ROOM COMMITTEE CHIRPS AND CLIPS:

Fourth Annual CyRide Roadeo: The Roadeo committee has set the date for CyRide's Employee Roadeo on Saturday, May 17, 2014 at the Iowa State Center parking lots. Nathan Shimanek will organize the employee ran event and is working on the posters and details. Volunteers will set up and tear down the course, judge driving skills, scoring, and anything else Nathan needs help with for the event. CyRide will provide the cup of joe, juice, and pastries for the morning and the Breakroom Committee will supply the brats and hamburgers, and ask attendees to bring side dishes, salads, or desserts to complete the lunch.

Employees participated in this event the past two years by showing their driving skills, judging, delivering contestant results to the scorer's table, grilling, cooking, and of course eating. Nathan encourages all CyRide employees to participate, as CyRide will choose up to two drivers to compete in the large bus competition and two different drivers to compete in the small bus competition, for a maximum of four ROADEO participants eligible from CyRide at the IPTA State Roadeo competition in Davenport, IA, June 21-22, 2014.

(Breakroom Committee members: Ray Coffey, James Crabb, John Cramer, Yvette Gahring, Karen Goodman, Helen Meyerhoff, Donna Olson, Tim Thien, John Vachris, and Joanne Van Dyke.)