

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2022 to June 30th, 2022 (4th Quarter)

	FY 2022 4th Qtr	FY 2021 4th Qtr	% CHANGE	FY 2022 YTD	FY 2021 YTD	% CHANGE
MAINTENANCE						
Interior Clean	72	96	-25.0%	313	407	-23.1%
Shop Road Calls	13	11	18.2%	48	40	20.0%
Miles per Shop Road Call	27,282	30,444	-10.4%	30,603	35,823	-14.6%
NTD Minor Mech.	68	72	-5.6%	280	322	-13.0%
NTD Major Mech.	17	10	70.0%	51	42	21.4%
Total NTD Mechanical Prob.	85	82	3.7%	331	364	-9.1%
Miles per Major Mech.	20,862	33,489	-37.7%	28,803	34,117	-15.6%
Gasoline Vehicles						
Gas Miles Driven	28,857	20,247	42.5%	104,286	84,437	23.5%
Total Gallons Gas	3,982	2,357	69.0%	13,014	10,224	27.3%
Total Gas Cost	\$14,298	\$5,677	151.8%	\$38,813	\$20,167	92.5%
Avg. Gas Cost/Gallon	\$3.59	\$2.41	49.1%	\$2.98	\$1.97	51.2%
Gas Cost per Mile	\$0.50	\$0.28	76.7%	\$0.37	\$0.24	55.8%
Average Gas MPG	7.2	8.6	-15.6%	8.0	8.3	-3.0%
Diesel Vehicles						
Diesel Miles Driven	325,805	314,639	3.5%	1,364,676	1,348,477	1.2%
Total Gallons Diesel	84,499	77,010	9.7%	336,151	301,123	11.6%
Total Diesel Cost	\$350,207	\$169,168	107.0%	\$1,024,470	\$595,865	71.9%
Avg. Diesel Cost/Gallon	\$4.14	\$2.20	88.7%	\$3.05	\$1.98	54.0%
Diesel Cost per Mile	\$1.07	\$0.54	99.9%	\$0.75	\$0.44	69.9%
Average Diesel MPG	3.9	4.1	-5.6%	4.1	4.5	-9.3%
All Vehicles						
Total Miles Driven	354,662	334,886	5.9%	1,468,962	1,432,914	2.5%
Total Gallons Fuel	88,481	79,367	11.5%	349,165	311,347	12.1%
Total Fuel Cost	\$364,504	\$174,845	108.5%	\$1,063,283	\$616,032	72.6%
Avg. Cost/Gallon	\$4.12	\$2.20	87.0%	\$3.05	\$1.98	53.9%
Total Cost per Mile	\$1.03	\$0.52	96.8%	\$0.72	\$0.43	68.4%
Avg. MPG all Vehicles	4.0	4.2	-5.0%	4.2	4.6	-8.6%
Small Bus/Sup. Mileage	18,691	15,203	22.9%	69,021	61,447	12.3%
Large Bus Mileage	335,971	319,683	5.1%	1,399,941	1,371,467	2.1%
% Rev. Mi./Total Miles	91.4%	90.5%	1.1%	91.9%	89.6%	2.6%
Percentage Small Bus	5.3%	4.5%	16.1%	4.7%	4.3%	9.6%
Maintenance Expense	\$780,437	\$578,708	34.9%	\$2,519,754	\$2,093,483	20.4%

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	FY 2022 4th Qtr	FY 2021 4th Qtr	% CHANGE	FY 2022 YTD	FY 2021 YTD	% CHANGE
OPERATIONS						
Total Passengers	732,119	349,918	109.2%	3,669,894	1,862,274	97.1%
Average Drivers per Month	118.0	113.0	4.4%	112.8	120.6	-6.5%
Driving Hours	34,134	32,500	5.0%	147,739	146,204	1.0%
Drivers Late	5	2	150.0%	29	34	-14.7%
Drivers No Show	1	5	-80.0%	5	14	-64.3%
Late/No Show per Driver	0.05	0.06	-17.9%	0.30	0.40	-24.3%
Total Comments	29	13	123.1%	136	82	65.9%
Driver Fault	13	4	225.0%	40	33	21.2%
Undetermined	1	0	#DIV/0!	9	0	#DIV/0!
No Fault	5	4	25.0%	17	15	13.3%
System Complaints	4	2	100.0%	51	24	112.5%
Service Requests	3	1	200.0%	10	3	233.3%
Compliments	3	2	50.0%	9	7	28.6%
Passengers/Comment	<u>25,245</u>	<u>26,917</u>	<u>-6.2%</u>	<u>26,985</u>	<u>22,711</u>	<u>18.8%</u>
Pass./Complaint (D & U)	52,294	87,480	-40.2%	74,896	56,433	32.7%
Driving Hours/Comment	1,177	2,500	-52.9%	1,086	1,783	-39.1%
Driving Hrs/Comment (D&U)	2,438	8,125	-70.0%	3,015	4,430	-31.9%
Accident Reports	8	5	60.0%	41	41	0.0%
Preventable Accidents	5	4	25.0%	29	33	-12.1%
Percent Preventable	62.5%	80.0%	-21.9%	70.7%	80.5%	-12.1%
Miles/Prev. Accident	70,932	83,722	-15.3%	50,654	43,422	16.7%
Hours/Prev. Accident	6,827	8,125	-16.0%	5,094	4,430	15.0%
Unreported Accidents	1	0	#DIV/0!	4	0	#DIV/0!
Damage to Buses/Equip.						
Caused by CyRide	\$2,043	\$117	1646.6%	\$15,260	13,354	14.3%
Caused by Others	\$222	\$1,472	-84.9%	\$7,082	5,225	35.5%
Caused by Unreported	\$35	\$0	#DIV/0!	\$186	\$0	#DIV/0!
Claims by Others (#)	2	1	100.0%	8	6	33.3%
Claims by Others (\$)	\$222	\$1,472	-84.9%	\$6,668	\$5,874	13.5%
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,532,994	\$1,490,086	2.9%	\$6,452,058	\$6,159,623	4.7%

SYSTEM TOTAL						
Passengers	732,119	349,918	109.2%	3,669,894	1,862,274	97.1%
Revenue Miles	324,323	303,001	7.0%	1,349,448	1,283,596	5.1%
Revenue Hours	31,974	29,196	9.5%	132,072	124,648	6.0%
Revenue Miles per Hour	10.1	10.4	-2.3%	10.2	10.3	-0.8%
Pass./Rev. Mile	2.3	1.2	95.5%	2.7	1.5	87.4%
Pass./Rev. Hour	22.9	12.0	91.0%	27.8	14.9	86.0%
Operations Expense	\$1,532,994	\$1,490,086	2.9%	\$6,452,058	\$6,159,623	4.7%
Maintenance Expense	\$780,437	\$578,708	34.9%	\$2,519,754	\$2,093,483	20.4%
Total Expenses	<u>\$2,313,431</u>	<u>\$2,068,794</u>	<u>11.8%</u>	<u>\$8,971,812</u>	<u>\$8,253,106</u>	<u>8.7%</u>
Farebox Revenue	\$43,976	\$28,594	53.8%	\$161,405	\$102,585	57.3%
Rev./Exp. Ratio	1.9%	1.4%	37.5%	1.8%	1.2%	44.7%
Oper. Exp./Passenger	\$3.16	\$5.91	-46.6%	\$2.44	\$4.43	-44.8%
Oper. Exp./Rev. Mile	\$7.13	\$6.83	4.5%	\$6.65	\$6.43	3.4%
Oper. Exp./Rev. Hour	\$72.35	\$70.86	2.1%	\$67.93	\$66.21	2.6%

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	FY 2022 4th Qtr	FY 2021 4th Qtr	% CHANGE	FY 2022 YTD	FY 2021 YTD	% CHANGE
FIXED ROUTE						
Fixed Route Passengers	679,110	346,413	96.0%	3,595,561	1,848,205	94.5%
Shuttle Passengers	46,282	0	#DIV/0!	46,282	0	#DIV/0!
Total Passengers	<u>725,392</u>	<u>346,413</u>	<u>109.4%</u>	<u>3,641,843</u>	<u>1,848,205</u>	<u>97.0%</u>
Transfers	8,275	6,138	34.8%	27,275	18,655	46.2%
Revenue Miles	300,506	290,358	3.5%	1,260,111	1,235,632	2.0%
Revenue Hours	29,892	28,011	6.7%	124,050	120,367	3.1%
Revenue Miles per Hour	10.1	10.4	-3.0%	10.2	10.3	-1.0%
Pass./Rev. Mile	2.4	1.2	102.3%	2.9	1.5	93.2%
Pass./Rev. Hour	24.3	12.4	96.2%	29.4	15.4	91.2%
Operations Expense	\$1,458,454	\$1,444,099	1.0%	\$6,174,857	\$5,994,452	3.0%
Maintenance Expense	\$775,229	\$576,145	34.6%	\$2,492,928	\$2,073,811	20.2%
Total Expenses	<u>\$2,233,683</u>	<u>\$2,020,244</u>	<u>10.6%</u>	<u>\$8,667,785</u>	<u>\$8,068,263</u>	<u>7.4%</u>
Farebox Revenue	\$37,496	\$26,896	39.4%	\$145,807	\$97,535	49.5%
Rev./Exp. Ratio	1.7%	1.3%	26.1%	1.7%	1.2%	39.2%
Exp./Passenger	\$3.08	\$5.83	-47.2%	\$2.38	\$4.37	-45.5%
Exp./Rev. Mile	\$7.43	\$6.96	6.8%	\$6.88	\$6.53	5.3%
Exp./Rev. Hour	\$74.72	\$72.12	3.6%	\$69.87	\$67.03	4.2%
DIAL-A-RIDE						
Passengers	3,771	2,104	79.2%	13,089	6,348	106.2%
Revenue Miles	20,711	11,115	86.3%	73,340	36,234	102.4%
Revenue Hours	1,825	1,059	72.3%	6,759	3,360	101.2%
Revenue Miles per Hour	11.3	10.5	8.1%	10.9	10.8	0.6%
Pass./Rev. Mile	0.18	0.19	-3.8%	0.18	0.18	1.9%
Pass./Rev. Hour	2.1	2.0	4.0%	1.9	1.9	2.5%
Operations Expense	\$66,496	\$40,943	62.4%	\$235,219	\$129,222	82.0%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$66,496</u>	<u>\$40,943</u>	<u>62.4%</u>	<u>\$235,219</u>	<u>\$129,222</u>	<u>82.0%</u>
Farebox Revenue	\$6,480	\$1,698	281.6%	\$15,598	\$5,050	208.9%
Rev./Exp. Ratio	9.7%	4.1%	135.0%	6.6%	3.9%	69.7%
Exp./Passenger	\$17.63	\$19.46	-9.4%	\$17.97	\$20.36	-11.7%
Exp./Rev. Mile	\$3.21	\$3.68	-12.8%	\$3.21	\$3.57	-10.1%
Exp./Rev. Hour	\$36.44	\$38.66	-5.8%	\$34.80	\$38.46	-9.5%
MOONLIGHT EXPRESS						
Passengers	2,956	1,401	111.0%	14,962	7,721	93.8%
Revenue Miles	3,106	1,528	103.2%	15,997	11,730	36.4%
Revenue Hours	257	126	103.7%	1,264	921	37.2%
Revenue Miles per Hour	12.1	12.1	-0.2%	12.7	12.7	-0.6%
Pass./Rev. Mile	1.0	0.9	3.8%	0.9	0.7	42.1%
Pass./Rev. Hour	11.5	11.1	3.6%	11.8	8.4	41.2%
Operations Expense	\$8,044	\$5,044	59.5%	\$41,982	\$35,949	16.8%
Maintenance Expense	\$5,208	\$2,563	103.2%	\$26,826	\$19,672	36.4%
Total Expenses	<u>\$13,252</u>	<u>\$7,607</u>	<u>74.2%</u>	<u>\$68,808</u>	<u>\$55,621</u>	<u>23.7%</u>
Exp./Passenger	\$4.48	\$5.43	-17.4%	\$4.60	\$7.20	-36.2%
Exp./Rev. Mile	\$4.27	\$4.98	-14.3%	\$4.30	\$4.74	-9.3%
Exp./Rev. Hour	\$51.62	\$60.37	-14.5%	\$54.45	\$60.41	-9.9%

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	FY 2022 4th Qtr	FY 2021 4th Qtr	% CHANGE	FY 2022 YTD	FY 2021 YTD	% CHANGE
OPERATIONS REVENUE						
Farebox	\$43,976	\$28,594	53.8%	\$161,405	\$102,585	57.3%
Transit Contracts	\$51,686	\$2,318	2129.8%	\$312,709	\$263,341	18.7%
I.S.U.	\$0	\$0	#DIV/0!	\$893,621	\$893,621	0.0%
Student Body Government	\$451,193	\$459,409	-1.8%	\$5,499,161	\$5,130,052	7.2%
City of Ames	\$823,227	\$837,512	-1.7%	\$2,027,023	\$2,031,151	-0.2%
IDOT - STA	\$139,046	\$238,580	-41.7%	\$906,093	\$880,958	2.9%
Section 5307	\$3,655,743	\$0	#DIV/0!	\$5,092,334	\$0	#DIV/0!
Other Grants	\$12,480	\$2,728,943	-99.5%	\$169,720	\$5,555,060	-96.9%
Other	\$124,520	\$91,425	36.2%	\$345,408	\$302,930	14.0%
Total Operating Revenue	<u>\$5,301,871</u>	<u>\$4,386,781</u>	<u>20.9%</u>	<u>\$15,407,474</u>	<u>\$15,159,698</u>	<u>1.6%</u>
TOTAL EXPENSES						
Administration	\$318,180	\$328,172	-3.0%	\$1,271,134	\$1,068,222	19.0%
Safety & Training	\$128,097	\$145,439	-11.9%	\$559,560	\$440,026	27.2%
Promotion	\$0	\$0	#DIV/0!	\$3,296	\$0	#DIV/0!
Bldg. & Grounds	\$104,055	\$73,108	42.3%	\$388,200	\$355,011	9.3%
Fixed Route	\$2,233,683	\$2,020,244	10.6%	\$8,667,785	\$8,068,263	7.4%
Dial-A-Ride	\$66,496	\$40,943	62.4%	\$235,219	\$129,222	82.0%
Moonlight Express	<u>\$13,252</u>	<u>\$7,607</u>	<u>74.2%</u>	<u>\$68,808</u>	<u>\$55,621</u>	<u>23.7%</u>
Operating Total	<u>\$2,863,763</u>	<u>\$2,615,513</u>	<u>9.5%</u>	<u>\$11,194,002</u>	<u>\$10,116,365</u>	<u>10.7%</u>
Farebox Revenue	\$43,976	\$28,594	53.8%	\$161,405	\$102,585	57.3%
Farebox Rev./Exp. Ratio	1.5%	1.1%	40.5%	1.4%	1.0%	42.2%
Admin. Expense/Pass.	\$0.75	\$1.56	-51.9%	\$0.61	\$1.00	-39.5%
Admin. Exp./Rev. Mile	\$1.70	\$1.80	-6.0%	\$1.65	\$1.45	13.4%
Admin. Exp./Rev. Hour	\$17.21	\$18.73	-8.1%	\$16.83	\$14.95	12.6%
Total Expense/Passenger	\$3.91	\$7.47	-47.7%	\$3.05	\$5.43	-43.8%
Total Expense/Rev. Mile	\$8.83	\$8.63	2.3%	\$8.30	\$7.88	5.3%
Total Expense/Rev. Hour	\$89.57	\$89.58	0.0%	\$84.76	\$81.16	4.4%