

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2021 to June 30th, 2021 (4th Quarter)

	FY 2021 4th Qtr	FY 2020 4th Qtr	% CHANGE	FY 2021 YTD	FY 2020 YTD	% CHANGE
MAINTENANCE						
Interior Clean	96	84	14.3%	407	475	-14.3%
Shop Road Calls	11	7	57.1%	40	38	5.3%
Miles per Shop Road Call	30,444	38,105	-20.1%	35,823	37,998	-5.7%
NTD Minor Mech.	72	25	188.0%	322	210	53.3%
NTD Major Mech.	10	3	233.3%	42	28	50.0%
Total NTD Mechanical Prob.	82	28	192.9%	364	238	52.9%
Miles per Major Mech.	33,489	88,912	-62.3%	34,117	51,568	-33.8%
Gasoline Vehicles						
Gas Miles Driven	20,247	19,202	5.4%	84,437	120,944	-30.2%
Total Gallons Gas	2,357	3,432	-31.3%	10,224	16,009	-36.1%
Total Gas Cost	\$5,677	\$5,217	8.8%	\$20,167	\$30,630	-34.2%
Avg. Gas Cost/Gallon	\$2.41	\$1.52	58.5%	\$1.97	\$1.91	3.1%
Gas Cost per Mile	\$0.28	\$0.27	3.2%	\$0.24	\$0.25	-5.7%
Average Gas MPG	8.6	5.6	53.5%	8.3	7.6	9.3%
Diesel Vehicles						
Diesel Miles Driven	314,639	247,535	27.1%	1,348,477	1,322,967	1.9%
Total Gallons Diesel	77,010	48,635	58.3%	301,123	321,613	-6.4%
Total Diesel Cost	\$169,168	\$49,989	238.4%	\$522,859	\$ 559,270	-6.5%
Avg. Diesel Cost/Gallon	\$2.20	\$1.03	113.7%	\$1.74	\$1.74	-0.1%
Diesel Cost per Mile	\$0.54	\$0.20	166.2%	\$0.39	\$0.42	-8.3%
Average Diesel MPG	4.1	5.1	-19.7%	4.5	4.1	8.9%
All Vehicles						
Total Miles Driven	334,886	266,737	25.5%	1,432,914	1,443,911	-0.8%
Total Gallons Fuel	79,367	52,067	52.4%	311,347	337,622	-7.8%
Total Fuel Cost	\$174,845	\$55,206	216.7%	\$543,026	\$589,900	-7.9%
Avg. Cost/Gallon	\$2.20	\$1.06	107.8%	\$1.74	\$1.75	-0.2%
Total Cost per Mile	\$0.52	\$0.21	152.3%	\$0.38	\$0.41	-7.2%
Avg. MPG all Vehicles	4.2	5.1	-17.6%	4.6	4.3	7.6%
Small Bus/Sup. Mileage	15,203	12,728	19.4%	61,447	92,548	-33.6%
Large Bus Mileage	319,683	254,009	25.9%	1,371,467	1,351,363	1.5%
% Rev. Mi./Total Miles	90.5%	88.0%	2.8%	89.6%	88.2%	1.6%
Percentage Small Bus	4.5%	4.8%	-4.9%	4.3%	6.4%	-33.1%
Maintenance Expense	\$578,708	\$453,152	27.7%	\$2,093,483	\$2,116,358	-1.1%

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2021 to June 30th, 2021 (4th Quarter)

	FY 2021 4th Qtr	FY 2020 4th Qtr	% CHANGE	FY 2021 YTD	FY 2020 YTD	% CHANGE
OPERATIONS						
Total Passengers	349,918	73,799	374.2%	1,862,274	4,577,651	-59.3%
Average Drivers per Month	113.0	126.3	-10.5%	120.6	124.6	-3.3%
Driving Hours	32,500	28,125	15.6%	146,204	156,354	-6.5%
Drivers Late	2	10	-80.0%	34	54	-37.0%
Drivers No Show	5	3	66.7%	14	10	40.0%
Late/No Show per Driver	0.06	0.10	-39.8%	0.40	0.51	-22.5%
Total Comments	13	6	116.7%	82	144	-43.1%
Driver Fault	4	0	#DIV/0!	33	39	-15.4%
Undetermined	0	1	-100.0%	0	7	-100.0%
No Fault	4	0	#DIV/0!	15	19	-21.1%
System Complaints	2	4	-50.0%	24	50	-52.0%
Service Requests	1	1	0.0%	3	13	-76.9%
Compliments	2	0	#DIV/0!	7	16	-56.3%
Passengers/Comment	<u>26,917</u>	<u>12,300</u>	<u>118.8%</u>	<u>22,711</u>	<u>31,789</u>	<u>-28.6%</u>
Pass./Complaint (D & U)	87,480	73,799	18.5%	56,433	99,514	-43.3%
Driving Hours/Comment	2,500	4,687	-46.7%	1,783	1,086	64.2%
Driving Hrs/Comment (D&U)	8,125	28,125	-71.1%	4,430	3,399	30.3%
Accident Reports	5	2	150.0%	41	48	-14.6%
Preventable Accidents	4	2	100.0%	33	30	10.0%
Percent Preventable	80.0%	100.0%	-20.0%	80.5%	62.5%	28.8%
Miles/Prev. Accident	83,722	133,369	-37.2%	43,422	48,130	-9.8%
Hours/Prev. Accident	8,125	14,062	-42.2%	4,430	5,212	-15.0%
Unreported Accidents	0	0	#DIV/0!	0	2	-100.0%
Damage to Buses/Equip.						
Caused by CyRide	\$117	\$796	-85.3%	\$13,354	18,183	-26.6%
Caused by Others	\$1,472	\$0	#DIV/0!	\$5,225	13,115	-60.2%
Caused by Unreported	\$0	\$0	#DIV/0!	\$0	\$378	-100.0%
Claims by Others (#)	0	0	#DIV/0!	2	6	-66.7%
Claims by Others (\$)	\$0	\$0	#DIV/0!	\$0	\$19,800	-100.0%
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,490,086	\$1,300,590	14.6%	\$6,159,623	\$6,229,028	-1.1%

SYSTEM TOTAL

Passengers	349,918	73,799	374.2%	1,862,274	4,577,651	-59.3%
Revenue Miles	303,001	234,836	29.0%	1,283,596	1,273,292	0.8%
Revenue Hours	29,196	22,041	32.5%	124,648	122,574	1.7%
Revenue Miles per Hour	10.4	10.7	-2.6%	10.3	10.4	-0.9%
Pass./Rev. Mile	1.2	0.3	267.5%	1.5	3.6	-59.6%
Pass./Rev. Hour	12.0	3.3	258.0%	14.9	37.3	-60.0%
Operations Expense	\$1,490,086	\$1,300,590	14.6%	\$6,159,623	\$6,229,028	-1.1%
Maintenance Expense	\$578,708	\$453,152	27.7%	\$2,093,483	\$2,116,358	-1.1%
Total Expenses	<u>\$2,068,794</u>	<u>\$1,753,742</u>	<u>18.0%</u>	<u>\$8,253,106</u>	<u>\$8,345,386</u>	<u>-1.1%</u>
Farebox Revenue	\$28,594	\$2,686	964.6%	\$102,585	\$185,442	-44.7%
Rev./Exp. Ratio	1.4%	0.2%	802.4%	1.2%	2.2%	-44.1%
Oper. Exp./Passenger	\$5.91	\$23.76	-75.1%	\$4.43	\$1.82	143.1%
Oper. Exp./Rev. Mile	\$6.83	\$7.47	-8.6%	\$6.43	\$6.55	-1.9%
Oper. Exp./Rev. Hour	\$70.86	\$79.57	-10.9%	\$66.21	\$68.08	-2.8%

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2021 to June 30th, 2021 (4th Quarter)

	FY 2021 4th Qtr	FY 2020 4th Qtr	% CHANGE	FY 2021 YTD	FY 2020 YTD	% CHANGE
FIXED ROUTE						
Fixed Route Passengers	346,413	72,670	376.7%	1,848,205	4,534,948	-59.2%
Shuttle Passengers	0	0	#DIV/0!	0	4,749	-100.0%
Total Passengers	<u>346,413</u>	<u>72,670</u>	<u>376.7%</u>	<u>1,848,205</u>	<u>4,539,697</u>	<u>-59.3%</u>
Transfers	6,138	0	#DIV/0!	18,655	24,158	-22.8%
Revenue Miles	290,358	227,942	27.4%	1,235,632	1,221,035	1.2%
Revenue Hours	28,011	21,373	31.1%	120,367	118,105	1.9%
Revenue Miles per Hour	10.4	10.7	-2.8%	10.3	10.3	-0.7%
Pass./Rev. Mile	1.2	0.3	274.2%	1.5	3.7	-59.8%
Pass./Rev. Hour	12.4	3.4	263.7%	15.4	38.4	-60.1%
Operations Expense	\$1,444,099	\$1,274,629	13.3%	\$5,994,452	\$6,036,674	-0.7%
Maintenance Expense	\$576,145	\$453,152	27.1%	\$2,073,811	\$2,090,643	-0.8%
Total Expenses	<u>\$2,020,244</u>	<u>\$1,727,781</u>	<u>16.9%</u>	<u>\$8,068,263</u>	<u>\$8,127,317</u>	<u>-0.7%</u>
Farebox Revenue	\$26,896	\$2,686	901.3%	\$97,535	\$173,652	-43.8%
Rev./Exp. Ratio	1.3%	0.2%	756.4%	1.2%	2.1%	-43.4%
Exp./Passenger	\$5.83	\$23.78	-75.5%	\$4.37	\$1.79	143.8%
Exp./Rev. Mile	\$6.96	\$7.58	-8.2%	\$6.53	\$6.66	-1.9%
Exp./Rev. Hour	\$72.12	\$80.84	-10.8%	\$67.03	\$68.81	-2.6%
DIAL-A-RIDE						
Passengers	2,104	1,129	86.4%	6,348	7,818	-18.8%
Revenue Miles	11,115	6,894	61.2%	36,234	36,413	-0.5%
Revenue Hours	1,059	668	58.5%	3,360	3,343	0.5%
Revenue Miles per Hour	10.5	10.3	1.7%	10.8	10.9	-1.0%
Pass./Rev. Mile	0.19	0.16	15.6%	0.18	0.21	-18.4%
Pass./Rev. Hour	2.0	1.7	17.6%	1.9	2.3	-19.2%
Operations Expense	\$40,943	\$25,961	57.7%	\$129,222	\$154,204	-16.2%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$40,943</u>	<u>\$25,961</u>	<u>57.7%</u>	<u>\$129,222</u>	<u>\$154,204</u>	<u>-16.2%</u>
Farebox Revenue	\$1,698	\$0	#DIV/0!	\$5,050	\$11,790	-57.2%
Rev./Exp. Ratio	4.1%	0.0%	#DIV/0!	3.9%	7.6%	-48.9%
Exp./Passenger	\$19.46	\$22.99	-15.4%	\$20.36	\$19.72	3.2%
Exp./Rev. Mile	\$3.68	\$3.77	-2.2%	\$3.57	\$4.23	-15.8%
Exp./Rev. Hour	\$38.66	\$38.86	-0.5%	\$38.46	\$46.13	-16.6%
MOONLIGHT EXPRESS						
Passengers	1,401	0	#DIV/0!	7,721	30,136	-74.4%
Revenue Miles	1,528	0	#DIV/0!	11,730	15,844	-26.0%
Revenue Hours	126	0	#DIV/0!	921	1,126	-18.2%
Revenue Miles per Hour	12.1	#DIV/0!	#DIV/0!	12.7	14.1	-9.5%
Pass./Rev. Mile	0.9	#DIV/0!	#DIV/0!	0.7	1.9	-65.4%
Pass./Rev. Hour	11.1	#DIV/0!	#DIV/0!	8.4	26.8	-68.7%
Operations Expense	\$5,044	\$0	#DIV/0!	\$35,949	\$38,150	-5.8%
Maintenance Expense	\$2,563	\$0	#DIV/0!	\$19,672	\$25,715	-23.5%
Total Expenses	<u>\$7,607</u>	<u>\$0</u>	<u>#DIV/0!</u>	<u>\$55,621</u>	<u>\$63,865</u>	<u>-12.9%</u>
Exp./Passenger	\$5.43	#DIV/0!	#DIV/0!	\$7.20	\$2.12	239.9%
Exp./Rev. Mile	\$4.98	#DIV/0!	#DIV/0!	\$4.74	\$4.03	17.6%
Exp./Rev. Hour	\$60.37	#DIV/0!	#DIV/0!	\$60.41	\$56.71	6.5%

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2021 to June 30th, 2021 (4th Quarter)

	FY 2021 4th Qtr	FY 2020 4th Qtr	% CHANGE	FY 2021 YTD	FY 2020 YTD	% CHANGE
OPERATIONS REVENUE						
Farebox	\$28,594	\$2,686	964.6%	\$102,585	\$185,442	-44.7%
Transit Contracts	\$2,318	\$0	#DIV/0!	\$263,341	\$263,355	0.0%
I.S.U.	\$0	\$0	#DIV/0!	\$893,621	\$874,804	2.2%
Student Body Government	\$459,409	\$2,243,667	-79.5%	\$5,130,052	\$4,885,428	5.0%
City of Ames	\$837,512	\$771,334	8.6%	\$2,031,151	\$1,942,861	4.5%
IDOT - STA	\$238,580	\$196,418	21.5%	\$880,958	\$861,902	2.2%
Section 5307	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Other Grants	\$2,728,943	\$61,876	4310.3%	\$5,555,060	\$167,916	3208.2%
Other	\$91,425	\$167,893	-45.5%	\$302,930	\$505,766	-40.1%
Total Operating Revenue	\$4,386,781	\$3,443,874	27.4%	\$15,159,698	\$9,687,474	56.5%
TOTAL EXPENSES						
Administration	\$328,172	\$269,507	21.8%	\$1,068,222	\$1,145,898	-6.8%
Safety & Training	\$145,439	\$84,543	72.0%	\$440,026	\$395,431	11.3%
Promotion	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Bldg. & Grounds	\$73,108	\$78,376	-6.7%	\$355,011	\$389,992	-9.0%
Fixed Route	\$2,020,244	\$1,727,781	16.9%	\$8,068,263	\$8,127,317	-0.7%
Dial-A-Ride	\$40,943	\$25,961	57.7%	\$129,222	\$154,204	-16.2%
Moonlight Express	\$7,607	\$0	#DIV/0!	\$55,621	\$63,865	-12.9%
Operating Total	\$2,615,513	\$2,186,168	19.6%	\$10,116,365	\$10,276,707	-1.6%
Farebox Revenue	\$28,594	\$2,686	964.6%	\$102,585	\$185,442	-44.7%
Farebox Rev./Exp. Ratio	1.1%	0.1%	789.8%	1.0%	1.8%	-43.8%
Admin. Expense/Pass.	\$1.56	\$5.86	-73.3%	\$1.00	\$0.42	137.1%
Admin. Exp./Rev. Mile	\$1.80	\$1.84	-2.0%	\$1.45	\$1.52	-4.3%
Admin. Exp./Rev. Hour	\$18.73	\$19.62	-4.6%	\$14.95	\$15.76	-5.1%
Total Expense/Passenger	\$7.47	\$29.62	-74.8%	\$5.43	\$2.24	142.0%
Total Expense/Rev. Mile	\$8.63	\$9.31	-7.3%	\$7.88	\$8.07	-2.4%
Total Expense/Rev. Hour	\$89.58	\$99.19	-9.7%	\$81.16	\$83.84	-3.2%