

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2020 to June 30th, 2020 (4th Quarter)

	FY 2020 4th Qtr	FY 2019 4th Qtr	% CHANGE	FY 2020 YTD	FY 2019 YTD	% CHANGE
MAINTENANCE						
Interior Clean	84	101	-16.8%	475	570	-16.7%
Shop Road Calls	7	10	-30.0%	38	40	-5.0%
Miles per Shop Road Call	38,105	35,831	6.3%	37,998	37,907	0.2%
NTD Minor Mech.	25	48	-47.9%	210	267	-21.3%
NTD Major Mech.	3	2	50.0%	28	32	-12.5%
Total NTD Mechanical Prob.	28	50	-44.0%	238	299	-20.4%
Miles per Major Mech.	88,912	179,157	-50.4%	51,568	47,383	8.8%
Gasoline Vehicles						
Gas Miles Driven	19,202	34,432	-44.2%	120,944	148,874	-18.8%
Total Gallons Gas	3,432	5,395	-36.4%	16,009	19,296	-17.0%
Total Gas Cost	\$5,217	\$10,918	-52.2%	\$30,630	\$41,920	-26.9%
Avg. Gas Cost/Gallon	\$1.52	\$2.02	-24.9%	\$1.91	\$2.17	-11.9%
Gas Cost per Mile	\$0.27	\$0.32	-14.3%	\$0.25	\$0.28	-10.1%
Average Gas MPG	5.6	6.4	-12.3%	7.6	7.7	-2.1%
Diesel Vehicles						
Diesel Miles Driven	247,535	323,881	-23.6%	1,322,967	1,367,397	-3.2%
Total Gallons Diesel	48,635	84,551	-42.5%	321,613	337,386	-4.7%
Total Diesel Cost	\$49,989	\$172,900	-71.1%	\$559,270	\$ 723,189	-22.7%
Avg. Diesel Cost/Gallon	\$1.03	\$2.04	-49.7%	\$1.74	\$2.14	-18.9%
Diesel Cost per Mile	\$0.20	\$0.53	-62.2%	\$0.42	\$0.53	-20.1%
Average Diesel MPG	5.1	3.8	32.9%	4.1	4.1	1.5%
All Vehicles						
Total Miles Driven	266,737	358,313	-25.6%	1,443,911	1,516,271	-4.8%
Total Gallons Fuel	52,067	89,946	-42.1%	337,622	356,682	-5.3%
Total Fuel Cost	\$55,206	\$183,819	-70.0%	\$589,900	\$765,109	-22.9%
Avg. Cost/Gallon	\$1.06	\$2.04	-48.1%	\$1.75	\$2.15	-18.5%
Total Cost per Mile	\$0.21	\$0.51	-59.7%	\$0.41	\$0.50	-19.0%
Avg. MPG all Vehicles	5.1	4.0	28.6%	4.3	4.3	0.6%
Small Bus/Sup. Mileage	12,728	26,377	-51.7%	92,548	124,029	-25.4%
Large Bus Mileage	254,009	331,936	-23.5%	1,351,363	1,392,242	-2.9%
% Rev. Mi./Total Miles	88.0%	87.4%	0.7%	88.2%	87.3%	1.0%
Percentage Small Bus	4.8%	7.4%	-35.2%	6.4%	8.2%	-21.6%
Maintenance Expense	\$453,152	\$615,239	-26.3%	\$2,116,358	\$2,323,115	-8.9%

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April 1st, 2020 to June 30th, 2020 (4th Quarter)

	FY 2020 4th Qtr	FY 2019 4th Qtr	% CHANGE	FY 2020 YTD	FY 2019 YTD	% CHANGE
OPERATIONS						
Total Passengers	73,799	1,049,469	-93.0%	4,577,651	6,121,023	-25.2%
Average Drivers per Month	126.3	132.6	-4.8%	124.6	138.8	-10.2%
Driving Hours	28,125	36,525	-23.0%	156,354	162,771	-3.9%
Drivers Late	10	2	400.0%	54	46	17.4%
Drivers No Show	3	1	200.0%	10	8	25.0%
Late/No Show per Driver	0.10	0.02	354.9%	0.51	0.39	32.0%
Total Comments	6	35	-82.9%	144	231	-37.7%
Driver Fault	0	10	-100.0%	39	45	-13.3%
Undetermined	1	2	-50.0%	7	4	75.0%
No Fault	0	4	-100.0%	19	24	-20.8%
System Complaints	4	12	-66.7%	50	98	-49.0%
Service Requests	1	3	-66.7%	13	38	-65.8%
Compliments	0	4	-100.0%	16	22	-27.3%
Passengers/Comment	<u>12,300</u>	<u>29,985</u>	<u>-59.0%</u>	<u>31,789</u>	<u>26,498</u>	<u>20.0%</u>
Pass./Complaint (D & U)	73,799	87,456	-15.6%	99,514	124,919	-20.3%
Driving Hours/Comment	4,687	1,044	349.2%	1,086	705	54.1%
Driving Hrs/Comment (D&U)	28,125	3,044	824.0%	3,399	3,322	2.3%
Accident Reports	2	12	-83.3%	48	80	-40.0%
Preventable Accidents	2	10	-80.0%	30	54	-44.4%
Percent Preventable	100.0%	83.3%	20.0%	62.5%	67.5%	-7.4%
Miles/Prev. Accident	133,369	35,831	272.2%	48,130	28,079	71.4%
Hours/Prev. Accident	14,062	3,652	285.0%	5,212	3,014	72.9%
Unreported Accidents	0	0	#DIV/0!	2	5	-60.0%
Damage to Buses/Equip.						
Caused by CyRide	\$796	\$6,678	-88.1%	\$18,183	\$39,308	-53.7%
Caused by Others	\$0	\$553	-100.0%	\$13,115	\$8,902	47.3%
Caused by Unreported	\$0	\$0	#DIV/0!	\$378	\$2,495	-84.8%
Claims by Others (#)	\$0	\$0	#DIV/0!	\$6	\$17	-64.7%
Claims by Others (\$)	\$0	\$0	#DIV/0!	\$19,800	\$19,820	-0.1%
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,300,590	\$1,544,794	-15.8%	\$6,229,028	\$6,450,731	-3.4%

SYSTEM TOTAL						
Passengers	73,799	1,049,469	-93.0%	4,577,651	6,121,023	-25.2%
Revenue Miles	234,836	313,297	-25.0%	1,273,292	1,324,351	-3.9%
Revenue Hours	22,041	30,566	-27.9%	122,574	130,833	-6.3%
Revenue Miles per Hour	10.7	10.2	3.9%	10.4	10.1	2.6%
Pass./Rev. Mile	0.3	3.3	-90.6%	3.6	4.6	-22.2%
Pass./Rev. Hour	3.3	34.3	-90.2%	37.3	46.8	-20.2%
Operations Expense	\$1,300,590	\$1,544,794	-15.8%	\$6,229,028	\$6,450,731	-3.4%
Maintenance Expense	<u>\$453,152</u>	<u>\$615,239</u>	<u>-26.3%</u>	<u>\$2,116,358</u>	<u>\$2,323,115</u>	<u>-8.9%</u>
Total Expenses	<u>\$1,753,742</u>	<u>\$2,160,033</u>	<u>-18.8%</u>	<u>\$8,345,386</u>	<u>\$8,773,846</u>	<u>-4.9%</u>
Farebox Revenue	\$2,686	\$56,390	-95.2%	\$185,442	\$241,069	-23.1%
Rev./Exp. Ratio	0.2%	2.6%	-94.1%	2.2%	2.7%	-19.1%
Oper. Exp./Passenger	\$23.76	\$2.06	1054.6%	\$1.82	\$1.43	27.2%
Oper. Exp./Rev. Mile	\$7.47	\$6.89	8.3%	\$6.55	\$6.63	-1.1%
Oper. Exp./Rev. Hour	\$79.57	\$70.67	12.6%	\$68.08	\$67.06	1.5%

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	FY 2020 4th Qtr	FY 2019 4th Qtr	% CHANGE	FY 2020 YTD	FY 2019 YTD	% CHANGE
FIXED ROUTE						
Fixed Route Passengers	72,670	1,042,727	-93.0%	4,534,948	6,072,294	-25.3%
Shuttle Passengers	0	0	#DIV/0!	4,749	4,175	13.7%
Total Passengers	<u>72,670</u>	<u>1,042,727</u>	<u>-93.0%</u>	<u>4,539,697</u>	<u>6,076,469</u>	<u>-25.3%</u>
Transfers	0	8,415	-100.0%	24,158	32,774	-26.3%
Revenue Miles	227,942	300,623	-24.2%	1,221,035	1,265,514	-3.5%
Revenue Hours	21,373	29,512	-27.6%	118,105	125,916	-6.2%
Revenue Miles per Hour	10.7	10.2	4.7%	10.3	10.1	2.9%
Pass./Rev. Mile	0.3	3.5	-90.8%	3.7	4.8	-22.6%
Pass./Rev. Hour	3.4	35.3	-90.4%	38.4	48.3	-20.3%
Operations Expense	\$1,274,629	\$1,496,063	-14.8%	\$6,036,674	\$6,243,988	-3.3%
Maintenance Expense	\$453,152	\$610,398	-25.8%	\$2,090,643	\$2,285,104	-8.5%
Total Expenses	<u>\$1,727,781</u>	<u>\$2,106,461</u>	<u>-18.0%</u>	<u>\$8,127,317</u>	<u>\$8,529,092</u>	<u>-4.7%</u>
Farebox Revenue	\$2,686	\$52,789	-94.9%	\$173,652	\$226,479	-23.3%
Rev./Exp. Ratio	0.2%	2.5%	-93.8%	2.1%	2.7%	-19.5%
Exp./Passenger	\$23.78	\$2.02	1076.9%	\$1.79	\$1.40	27.5%
Exp./Rev. Mile	\$7.58	\$7.01	8.2%	\$6.66	\$6.74	-1.2%
Exp./Rev. Hour	\$80.84	\$71.38	13.3%	\$68.81	\$67.74	1.6%
DIAL-A-RIDE						
Passengers	1,129	2,287	-50.6%	7,818	8,380	-6.7%
Revenue Miles	6,894	9,798	-29.6%	36,413	36,254	0.4%
Revenue Hours	668	858	-22.1%	3,343	3,296	1.4%
Revenue Miles per Hour	10.3	11.4	-9.6%	10.9	11.0	-1.0%
Pass./Rev. Mile	0.16	0.23	-29.8%	0.21	0.23	-7.1%
Pass./Rev. Hour	1.7	2.7	-36.6%	2.3	2.5	-8.0%
Operations Expense	\$25,961	\$42,068	-38.3%	\$154,204	\$158,992	-3.0%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$25,961</u>	<u>\$42,068</u>	<u>-38.3%</u>	<u>\$154,204</u>	<u>\$158,992</u>	<u>-3.0%</u>
Farebox Revenue	\$0	\$3,601	-100.0%	\$11,790	\$14,590	-19.2%
Rev./Exp. Ratio	0.0%	8.6%	-100.0%	7.6%	9.2%	-16.7%
Exp./Passenger	\$22.99	\$18.39	25.0%	\$19.72	\$18.97	4.0%
Exp./Rev. Mile	\$3.77	\$4.29	-12.3%	\$4.23	\$4.39	-3.4%
Exp./Rev. Hour	\$38.86	\$49.03	-20.7%	\$46.13	\$48.24	-4.4%
MOONLIGHT EXPRESS						
Passengers	0	4,455	-100.0%	30,136	36,174	-16.7%
Revenue Miles	0	2,876	-100.0%	15,844	22,583	-29.8%
Revenue Hours	0	196	-100.0%	1,126	1,621	-30.5%
Revenue Miles per Hour	#DIV/0!	14.7	#DIV/0!	14.1	13.9	1.0%
Pass./Rev. Mile	#DIV/0!	1.5	#DIV/0!	1.9	1.6	18.7%
Pass./Rev. Hour	#DIV/0!	22.7	#DIV/0!	26.8	22.3	19.9%
Operations Expense	\$0	\$6,663	-100.0%	\$38,150	\$47,751	-20.1%
Maintenance Expense	\$0	\$4,841	-100.0%	\$25,715	\$38,011	-32.3%
Total Expenses	<u>\$0</u>	<u>\$11,504</u>	<u>-100.0%</u>	<u>\$63,865</u>	<u>\$85,762</u>	<u>-25.5%</u>
Exp./Passenger	#DIV/0!	\$2.58	#DIV/0!	\$2.12	\$2.37	-10.6%
Exp./Rev. Mile	#DIV/0!	\$4.00	#DIV/0!	\$4.03	\$3.80	6.1%
Exp./Rev. Hour	#DIV/0!	\$58.69	#DIV/0!	\$56.71	\$52.90	7.2%

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	FY 2020 4th Qtr	FY 2019 4th Qtr	% CHANGE	FY 2020 YTD	FY 2019 YTD	% CHANGE
OPERATIONS REVENUE						
Farebox	\$2,686	\$56,390	-95.2%	\$185,442	\$241,069	-23.1%
Transit Contracts	\$0	\$4,518	-100.0%	\$263,355	\$286,423	-8.1%
I.S.U.	\$0	\$0	#DIV/0!	\$874,804	\$836,332	4.6%
Student Body Government	\$2,243,667	\$354,482	532.9%	\$4,885,428	\$5,191,895	-5.9%
City of Ames	\$771,334	\$785,682	-1.8%	\$1,942,861	\$1,897,576	2.4%
IDOT - STA	\$196,418	\$175,744	11.8%	\$861,902	\$795,495	8.3%
Section 5307	\$0	\$2,406,365	-100.0%	\$0	\$2,406,365	-100.0%
Other Grants	\$61,876	\$222,398	-72.2%	\$167,916	\$323,501	-48.1%
Other	\$167,893	\$88,904	88.8%	\$505,766	\$360,620	40.2%
Total Operating Revenue	<u>\$3,443,874</u>	<u>\$4,094,483</u>	<u>-15.9%</u>	<u>\$9,687,474</u>	<u>\$12,339,276</u>	<u>-21.5%</u>
TOTAL EXPENSES						
Administration	\$269,507	\$305,201	-11.7%	\$1,145,898	\$1,188,078	-3.6%
Safety & Training	\$84,543	\$88,050	-4.0%	\$395,431	\$363,080	8.9%
Promotion	\$0	\$755	-100.0%	\$0	\$755	-100.0%
Bldg. & Grounds	\$78,376	\$92,075	-14.9%	\$389,992	\$380,145	2.6%
Fixed Route	\$1,727,781	\$2,106,461	-18.0%	\$8,127,317	\$8,529,092	-4.7%
Dial-A-Ride	\$25,961	\$42,068	-38.3%	\$154,204	\$158,992	-3.0%
Moonlight Express	\$0	\$11,504	-100.0%	\$63,865	\$85,762	-25.5%
Operating Total	<u>\$2,186,168</u>	<u>\$2,646,114</u>	<u>-17.4%</u>	<u>\$10,276,707</u>	<u>\$10,705,904</u>	<u>-4.0%</u>
Farebox Revenue	\$2,686	\$56,390	-95.2%	\$185,442	\$241,069	-23.1%
Farebox Rev./Exp. Ratio	0.1%	2.1%	-94.2%	1.8%	2.3%	-19.9%
Admin. Expense/Pass.	\$5.86	\$0.46	1165.1%	\$0.42	\$0.32	33.7%
Admin. Exp./Rev. Mile	\$1.84	\$1.55	18.7%	\$1.52	\$1.46	4.0%
Admin. Exp./Rev. Hour	\$19.62	\$15.90	23.4%	\$15.76	\$14.77	6.7%
Total Expense/Passenger	\$29.62	\$2.52	1074.9%	\$2.24	\$1.75	28.4%
Total Expense/Rev. Mile	\$9.31	\$8.45	10.2%	\$8.07	\$8.08	-0.2%
Total Expense/Rev. Hour	\$99.19	\$86.57	14.6%	\$83.84	\$81.83	2.5%