

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2019 to June 30th, 2019 (4th Quarter)

	FY 2019 4th Qtr	FY 2018 4th Qtr	% CHANGE	FY 2019 YTD	FY 2018 YTD	% CHANGE
MAINTENANCE						
Interior Clean	101	100	1.0%	570	448	27.2%
Shop Road Calls	10	8	25.0%	40	60	-33.3%
Miles per Shop Road Call	35,831	47,038	-23.8%	37,907	27,496	37.9%
NTD Minor Mech.	48	45	6.7%	267	223	19.7%
NTD Major Mech.	2	3	-33.3%	32	30	6.7%
Total NTD Mechanical Prob.	50	48	4.2%	299	253	18.2%
Miles per Major Mech.	179,157	125,436	42.8%	47,383	54,992	-13.8%
Gasoline Vehicles						
Gas Miles Driven	34,432	41,033	-16.1%	148,874	144,307	3.2%
Total Gallons Gas	5,395	7,257	-25.7%	19,296	20,121	-4.1%
Total Gas Cost	\$10,918	\$16,597	-34.2%	\$41,920	\$42,533	-1.4%
Avg. Gas Cost/Gallon	\$2.02	\$2.29	-11.5%	\$2.17	\$2.11	2.8%
Gas Cost per Mile	\$0.32	\$0.40	-21.6%	\$0.28	\$0.29	-4.5%
Average Gas MPG	6.4	5.7	12.9%	7.7	7.2	7.6%
Diesel Vehicles						
Diesel Miles Driven	323,881	335,274	-3.4%	1,367,397	1,505,455	-9.2%
Total Gallons Diesel	84,551	90,007	-6.1%	337,386	382,615	-11.8%
Total Diesel Cost	\$172,900	\$196,777	-12.1%	\$723,189	\$ 762,498	-5.2%
Avg. Diesel Cost/Gallon	\$2.04	\$2.19	-6.5%	\$2.14	\$1.99	7.6%
Diesel Cost per Mile	\$0.53	\$0.59	-9.0%	\$0.53	\$0.51	4.4%
Average Diesel MPG	3.8	3.7	2.8%	4.1	3.9	3.0%
All Vehicles						
Total Miles Driven	358,313	376,307	-4.8%	1,516,271	1,649,762	-8.1%
Total Gallons Fuel	89,946	97,264	-7.5%	356,682	402,736	-11.4%
Total Fuel Cost	\$183,819	\$213,375	-13.9%	\$765,109	\$805,030	-5.0%
Avg. Cost/Gallon	\$2.04	\$2.19	-6.8%	\$2.15	\$2.00	7.3%
Total Cost per Mile	\$0.51	\$0.57	-9.5%	\$0.50	\$0.49	3.4%
Avg. MPG all Vehicles	4.0	3.9	3.0%	4.3	4.1	3.8%
Small Bus/Sup. Mileage	26,377	36,653	-28.0%	124,029	134,383	-7.7%
Large Bus Mileage	331,936	339,654	-2.3%	1,392,242	1,515,379	-8.1%
% Rev. Mi./Total Miles	87.4%	82.8%	5.6%	87.3%	83.0%	5.3%
Percentage Small Bus	7.4%	9.7%	-24.4%	8.2%	8.1%	0.4%
Maintenance Expense	\$615,239	\$623,810	-1.4%	\$2,323,115	\$2,187,620	6.2%

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	FY 2019 4th Qtr	FY 2018 4th Qtr	% CHANGE	FY 2019 YTD	FY 2018 YTD	% CHANGE
OPERATIONS						
Total Passengers	1,049,469	1,106,768	-5.2%	6,121,023	6,572,065	-6.9%
Average Drivers per Month	132.6	150.0	-11.6%	138.8	145.6	-4.7%
Driving Hours	36,525	37,659	-3.0%	162,771	176,451	-7.8%
Drivers Late	2	13	-84.6%	46	46	0.0%
Drivers No Show	1	2	-50.0%	8	5	60.0%
Late/No Show per Driver	0.02	0.10	-77.4%	0.39	0.35	11.1%
Total Comments	35	22	59.1%	231	166	39.2%
Driver Fault	10	8	25.0%	45	50	-10.0%
Undetermined	2	1	100.0%	4	6	-33.3%
No Fault	4	4	0.0%	24	35	-31.4%
System Complaints	12	8	50.0%	98	54	81.5%
Service Requests	3	1	200.0%	38	4	850.0%
Compliments	4	0	#DIV/0!	22	17	29.4%
Passengers/Comment	<u>29,985</u>	<u>50,308</u>	<u>-40.4%</u>	<u>26,498</u>	<u>39,591</u>	<u>-33.1%</u>
Pass./Complaint (D & U)	87,456	122,974	-28.9%	124,919	117,358	6.4%
Driving Hours/Comment	1,044	1,712	-39.0%	705	1,063	-33.7%
Driving Hrs/Comment (D&U)	3,044	4,184	-27.3%	3,322	3,151	5.4%
Accident Reports	12	28	-57.1%	80	110	-27.3%
Preventable Accidents	10	16	-37.5%	54	69	-21.7%
Percent Preventable	83.3%	57.1%	45.8%	67.5%	62.7%	7.6%
Miles/Prev. Accident	35,831	23,519	52.3%	28,079	23,910	17.4%
Hours/Prev. Accident	3,652	2,354	55.2%	3,014	2,557	17.9%
Unreported Accidents	0	1	-100.0%	5	5	0.0%
Damage to Buses/Equip.						
Caused by CyRide	\$6,678	\$3,563	87.4%	\$39,308	\$17,138	129.4%
Caused by Others	\$553	\$53,781	-99.0%	\$8,902	\$60,909	-85.4%
Caused by Unreported	\$0	\$202	-100.0%	\$2,495	\$2,246	11.1%
Claims by Others (#)	\$0	\$2	-100.0%	\$17	\$8	112.5%
Claims by Others (\$)	\$0	\$222	-100.0%	\$19,820	\$5,523	258.9%
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,544,794	\$1,493,848	3.4%	\$6,450,731	\$6,451,591	0.0%

SYSTEM TOTAL						
Passengers	1,049,469	1,106,768	-5.2%	6,121,023	6,572,065	-6.9%
Revenue Miles	313,297	311,435	0.6%	1,324,351	1,368,704	-3.2%
Revenue Hours	30,566	29,638	3.1%	130,833	131,745	-0.7%
Revenue Miles per Hour	10.2	10.5	-2.5%	10.1	10.4	-2.6%
Pass./Rev. Mile	3.3	3.6	-5.7%	4.6	4.8	-3.7%
Pass./Rev. Hour	34.3	37.3	-8.1%	46.8	49.9	-6.2%
Operations Expense	\$1,544,794	\$1,493,848	3.4%	\$6,450,731	\$6,451,591	0.0%
Maintenance Expense	<u>\$615,239</u>	<u>\$623,810</u>	<u>-1.4%</u>	<u>\$2,323,115</u>	<u>\$2,187,620</u>	<u>6.2%</u>
Total Expenses	<u>\$2,160,033</u>	<u>\$2,117,658</u>	<u>2.0%</u>	<u>\$8,773,846</u>	<u>\$8,639,211</u>	<u>1.6%</u>
Farebox Revenue	\$56,390	\$53,215	6.0%	\$241,069	\$263,859	-8.6%
Rev./Exp. Ratio	2.6%	2.5%	3.9%	2.7%	3.1%	-10.0%
Oper. Exp./Passenger	\$2.06	\$1.91	7.6%	\$1.43	\$1.31	9.0%
Oper. Exp./Rev. Mile	\$6.89	\$6.80	1.4%	\$6.63	\$6.31	5.0%
Oper. Exp./Rev. Hour	\$70.67	\$71.45	-1.1%	\$67.06	\$65.58	2.3%

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	FY 2019 4th Qtr	FY 2018 4th Qtr	% CHANGE	FY 2019 YTD	FY 2018 YTD	% CHANGE
FIXED ROUTE						
Fixed Route Passengers	1,042,727	1,099,811	-5.2%	6,072,294	6,516,271	-6.8%
Shuttle Passengers	0	0	#DIV/0!	4,175	3,115	34.0%
Total Passengers	<u>1,042,727</u>	<u>1,099,811</u>	<u>-5.2%</u>	<u>6,076,469</u>	<u>6,519,386</u>	<u>-6.8%</u>
Transfers	8,415	9,336	-9.9%	32,774	38,974	-15.9%
Revenue Miles	300,623	298,225	0.8%	1,265,514	1,303,723	-2.9%
Revenue Hours	29,512	28,421	3.8%	125,916	126,040	-0.1%
Revenue Miles per Hour	10.2	10.5	-2.9%	10.1	10.3	-2.8%
Pass./Rev. Mile	3.5	3.7	-5.9%	4.8	5.0	-4.0%
Pass./Rev. Hour	35.3	38.7	-8.7%	48.3	51.7	-6.7%
Operations Expense	\$1,496,063	\$1,445,174	3.5%	\$6,243,988	\$6,238,660	0.1%
Maintenance Expense	\$610,398	\$618,623	-1.3%	\$2,285,104	\$2,147,801	6.4%
Total Expenses	<u>\$2,106,461</u>	<u>\$2,063,797</u>	<u>2.1%</u>	<u>\$8,529,092</u>	<u>\$8,386,461</u>	<u>1.7%</u>
Farebox Revenue	\$52,789	\$49,553	6.5%	\$226,479	\$249,140	-9.1%
Rev./Exp. Ratio	2.5%	2.4%	4.4%	2.7%	3.0%	-10.6%
Exp./Passenger	\$2.02	\$1.88	7.7%	\$1.40	\$1.29	9.1%
Exp./Rev. Mile	\$7.01	\$6.92	1.3%	\$6.74	\$6.43	4.8%
Exp./Rev. Hour	\$71.38	\$72.61	-1.7%	\$67.74	\$66.54	1.8%
DIAL-A-RIDE						
Passengers	2,287	2,205	3.7%	8,380	8,903	-5.9%
Revenue Miles	9,798	10,128	-3.3%	36,254	41,323	-12.3%
Revenue Hours	858	1,019	-15.8%	3,296	4,209	-21.7%
Revenue Miles per Hour	11.4	9.9	14.9%	11.0	9.8	12.0%
Pass./Rev. Mile	0.23	0.22	7.2%	0.23	0.22	7.3%
Pass./Rev. Hour	2.7	2.2	23.2%	2.5	2.1	20.2%
Operations Expense	\$42,068	\$42,338	-0.6%	\$158,992	\$167,515	-5.1%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$42,068</u>	<u>\$42,338</u>	<u>-0.6%</u>	<u>\$158,992</u>	<u>\$167,515</u>	<u>-5.1%</u>
Farebox Revenue	\$3,601	\$3,662	-1.7%	\$14,590	\$14,719	-0.9%
Rev./Exp. Ratio	8.6%	8.6%	-1.0%	9.2%	8.8%	4.4%
Exp./Passenger	\$18.39	\$19.20	-4.2%	\$18.97	\$18.82	0.8%
Exp./Rev. Mile	\$4.29	\$4.18	2.7%	\$4.39	\$4.05	8.2%
Exp./Rev. Hour	\$49.03	\$41.55	18.0%	\$48.24	\$39.80	21.2%
MOONLIGHT EXPRESS						
Passengers	4,455	4,752	-6.3%	36,174	43,776	-17.4%
Revenue Miles	2,876	3,082	-6.7%	22,583	23,658	-4.5%
Revenue Hours	196	198	-0.9%	1,621	1,497	8.3%
Revenue Miles per Hour	14.7	15.6	-5.8%	13.9	15.8	-11.9%
Pass./Rev. Mile	1.5	1.5	0.5%	1.6	1.9	-13.4%
Pass./Rev. Hour	22.7	24.0	-5.4%	22.3	29.3	-23.7%
Operations Expense	\$6,663	\$6,336	5.2%	\$47,751	\$45,416	5.1%
Maintenance Expense	\$4,841	\$5,187	-6.7%	\$38,011	\$39,819	-4.5%
Total Expenses	<u>\$11,504</u>	<u>\$11,523</u>	<u>-0.2%</u>	<u>\$85,762</u>	<u>\$85,235</u>	<u>0.6%</u>
Exp./Passenger	\$2.58	\$2.42	6.5%	\$2.37	\$1.95	21.8%
Exp./Rev. Mile	\$4.00	\$3.74	7.0%	\$3.80	\$3.60	5.4%
Exp./Rev. Hour	\$58.69	\$58.26	0.8%	\$52.90	\$56.96	-7.1%

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	FY 2019 4th Qtr	FY 2018 4th Qtr	% CHANGE	FY 2019 YTD	FY 2018 YTD	% CHANGE
OPERATIONS REVENUE						
Farebox	\$56,390	\$53,215	6.0%	\$241,069	\$263,859	-8.6%
Transit Contracts	\$4,518	\$80,871	-94.4%	\$286,423	\$384,798	-25.6%
I.S.U.	\$0	\$0	#DIV/0!	\$836,332	\$798,789	4.7%
Student Body Government	\$354,482	\$303,366	16.8%	\$5,191,895	\$5,006,688	3.7%
City of Ames	\$785,682	\$727,440	8.0%	\$1,897,576	\$1,821,696	4.2%
IDOT - STA	\$175,744	\$185,879	-5.5%	\$795,495	\$781,008	1.9%
Section 5307	\$2,406,365	\$0	#DIV/0!	\$2,406,365	\$0	#DIV/0!
Other Grants	\$222,398	\$132,854	67.4%	\$323,501	\$428,783	-24.6%
Other	\$88,904	\$102,647	-13.4%	\$360,620	\$361,326	-0.2%
Total Operating Revenue	<u>\$4,094,483</u>	<u>\$1,586,272</u>	<u>158.1%</u>	<u>\$12,339,276</u>	<u>\$9,846,947</u>	<u>25.3%</u>
TOTAL EXPENSES						
Administration	\$305,201	\$275,307	10.9%	\$1,188,078	\$1,137,274	4.5%
Safety & Training	\$88,050	\$85,415	3.1%	\$363,080	\$360,105	0.8%
Promotion	\$755	\$2,169	-65.2%	\$755	\$5,215	-85.5%
Bldg. & Grounds	\$92,075	\$81,629	12.8%	\$380,145	\$403,735	-5.8%
Fixed Route	\$2,106,461	\$2,063,797	2.1%	\$8,529,092	\$8,386,461	1.7%
Dial-A-Ride	\$42,068	\$42,338	-0.6%	\$158,992	\$167,515	-5.1%
Moonlight Express	<u>\$11,504</u>	<u>\$11,523</u>	<u>-0.2%</u>	<u>\$85,762</u>	<u>\$85,235</u>	<u>0.6%</u>
Operating Total	<u>\$2,646,114</u>	<u>\$2,562,178</u>	<u>3.3%</u>	<u>\$10,705,904</u>	<u>\$10,545,540</u>	<u>1.5%</u>
Farebox Revenue	\$56,390	\$53,215	6.0%	\$241,069	\$263,859	-8.6%
Farebox Rev./Exp. Ratio	2.1%	2.1%	2.6%	2.3%	2.5%	-10.0%
Admin. Expense/Pass.	\$0.46	\$0.40	15.3%	\$0.32	\$0.29	8.8%
Admin. Exp./Rev. Mile	\$1.55	\$1.43	8.7%	\$1.46	\$1.39	4.7%
Admin. Exp./Rev. Hour	\$15.90	\$15.00	6.0%	\$14.77	\$14.47	2.1%
Total Expense/Passenger	\$2.52	\$2.32	8.9%	\$1.75	\$1.60	9.0%
Total Expense/Rev. Mile	\$8.45	\$8.23	2.7%	\$8.08	\$7.70	4.9%
Total Expense/Rev. Hour	\$86.57	\$86.45	0.1%	\$81.83	\$80.05	2.2%