

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2018 to June 30th, 2018 (4th Quarter)

	FY 2018 4th Qtr	FY 2017 4th Qtr	% CHANGE	FY 2018 YTD	FY 2017 YTD	% CHANGE
MAINTENANCE						
Interior Clean	100	76	31.6%	448	400	12.0%
Shop Road Calls	8	9	-11.1%	60	55	9.1%
Miles per Shop Road Call	47,038	38,136	23.3%	27,496	29,741	-7.5%
NTD Minor Mech.	45	51	-11.8%	223	234	-4.7%
NTD Major Mech.	3	8	-62.5%	30	44	-31.8%
Total NTD Mechanical Prob.	48	59	-18.6%	253	278	-9.0%
Miles per Major Mech.	125,436	42,903	192.4%	54,992	37,177	47.9%
Gasoline Vehicles						
Gas Miles Driven	41,033	33,642	22.0%	144,307	143,848	0.3%
Total Gallons Gas	7,257	4,902	48.0%	20,121	19,546	2.9%
Total Gas Cost	\$16,597	\$9,341	77.7%	42,533	36,131	17.7%
Avg. Gas Cost/Gallon	\$2.29	\$1.91	20.0%	\$2.11	\$1.85	14.4%
Gas Cost per Mile	\$0.40	\$0.28	45.7%	\$0.29	\$0.25	17.3%
Average Gas MPG	5.7	6.9	-17.6%	7.2	7.4	-2.5%
Diesel Vehicles						
Diesel Miles Driven	335,274	309,580	8.3%	1,505,455	1,491,933	0.9%
Total Gallons Diesel	90,007	75,011	20.0%	382,615	367,311	4.2%
Total Diesel Cost	\$196,777	120,755	63.0%	762,498	563,678	35.3%
Avg. Diesel Cost/Gallon	\$2.19	\$1.61	35.8%	\$1.99	\$1.53	29.9%
Diesel Cost per Mile	\$0.59	\$0.39	50.5%	\$0.51	\$0.38	34.1%
Average Diesel MPG	3.7	4.1	-9.7%	3.9	4.1	-3.1%
All Vehicles						
Total Miles Driven	376,307	343,222	9.6%	1,649,762	1,635,781	0.9%
Total Gallons Fuel	97,264	79,913	21.7%	402,736	386,857	4.1%
Total Fuel Cost	\$213,375	\$130,096	64.0%	\$805,030	\$599,809	34.2%
Avg. Cost/Gallon	\$2.19	\$1.63	34.8%	\$2.00	\$1.55	28.9%
Total Cost per Mile	\$0.57	\$0.38	49.6%	\$0.49	\$0.37	33.1%
Avg. MPG all Vehicles	3.9	4.3	-9.9%	4.1	4.2	-3.1%
Small Bus/Sup. Mileage	36,653	32,444	13.0%	134,383	136,940	-1.9%
Large Bus Mileage	339,654	310,778	9.3%	1,515,379	1,498,841	1.1%
% Rev. Mi./Total Miles	82.8%	87.5%	-5.4%	83.0%	82.8%	0.2%
Percentage Small Bus	9.7%	9.5%	3.0%	8.1%	8.4%	-2.7%
Maintenance Expense	\$623,810	\$531,631	17.3%	\$2,187,620	\$2,058,283	6.3%

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April 1st, 2018 to June 30th, 2018 (4th Quarter)

	FY 2018 4th Qtr	FY 2017 4th Qtr	% CHANGE	FY 2018 YTD	FY 2017 YTD	% CHANGE
OPERATIONS						
Total Passengers	1,106,768	1,087,023	1.8%	6,572,065	6,658,027	-1.3%
Average Drivers per Month	150.0	147.6	1.6%	145.6	151.6	-4.0%
Driving Hours	37,659	37,205	1.2%	176,451	180,287	-2.1%
Drivers Late	13	14	-7.1%	46	102	-54.9%
Drivers No Show	2	4	-50.0%	5	18	-72.2%
Late/No Show per Driver	0.10	0.12	-18.0%	0.35	0.79	-55.7%
Total Comments	22	27	-18.5%	166	159	4.4%
Driver Fault	8	8	0.0%	50	41	22.0%
Undetermined	1	2	-50.0%	6	8	-25.0%
No Fault	4	5	-20.0%	35	39	-10.3%
System Complaints	8	7	14.3%	54	37	45.9%
Service Requests	1	1	0.0%	4	10	-60.0%
Compliments	0	4	-100.0%	17	22	-22.7%
Passengers/Comment	<u>50,308</u>	<u>40,260</u>	<u>25.0%</u>	<u>39,591</u>	<u>41,874</u>	<u>-5.5%</u>
Pass./Complaint (D & U)	122,974	108,702	13.1%	117,358	135,878	-13.6%
Driving Hours/Comment	1,712	1,378	24.2%	1,063	1,134	-6.3%
Driving Hrs/Comment (D&U)	4,184	3,720	12.5%	3,151	3,679	-14.4%
Accident Reports	28	7	300.0%	110	79	39.2%
Preventable Accidents	16	5	220.0%	69	51	35.3%
Percent Preventable	57.1%	71.4%	-20.0%	62.7%	64.6%	-2.8%
Miles/Prev. Accident	23,519	68,644	-65.7%	23,910	32,074	-25.5%
Hours/Prev. Accident	2,354	7,441	-68.4%	2,557	3,535	-27.7%
Unreported Accidents	1	0	#DIV/0!	5	1	400.0%
Damage to Buses/Equip.						
Caused by CyRide	\$3,563	\$1,909	86.7%	\$17,138	\$32,153	-46.7%
Caused by Others	\$53,781	\$5,534	871.8%	\$60,909	\$36,896	65.1%
Caused by Unreported	\$202	\$0	#DIV/0!	\$2,246	\$505	344.7%
Claims by Others (#)	\$2	\$1	100.0%	\$8	\$1	700.0%
Claims by Others (\$)	\$0	\$3,422	-100.0%	\$5,523	\$3,422	61.4%
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,493,848	\$1,364,470	9.5%	\$6,451,591	\$6,099,759	5.8%

SYSTEM TOTAL						
Passengers	1,106,768	1,087,023	1.8%	6,572,065	6,658,027	-1.3%
Revenue Miles	311,435	300,383	3.7%	1,368,704	1,353,814	1.1%
Revenue Hours	29,638	28,468	4.1%	131,745	130,272	1.1%
Revenue Miles per Hour	10.5	10.6	-0.4%	10.4	10.4	0.0%
Pass./Rev. Mile	3.6	3.6	-1.8%	4.8	4.9	-2.4%
Pass./Rev. Hour	37.3	38.2	-2.2%	49.9	51.1	-2.4%
Operations Expense	\$1,493,848	\$1,364,470	9.5%	\$6,451,591	\$6,099,759	5.8%
Maintenance Expense	<u>\$623,810</u>	<u>\$531,631</u>	<u>17.3%</u>	<u>\$2,187,620</u>	<u>\$2,058,283</u>	<u>6.3%</u>
Total Expenses	<u>\$2,117,658</u>	<u>\$1,896,101</u>	<u>11.7%</u>	<u>\$8,639,211</u>	<u>\$8,158,042</u>	<u>5.9%</u>
Farebox Revenue	\$49,553	\$69,795	-29.0%	\$249,140	\$271,827	-8.3%
Rev./Exp. Ratio	2.3%	3.7%	-36.4%	2.9%	3.3%	-13.5%
Oper. Exp./Passenger	\$1.91	\$1.74	9.7%	\$1.31	\$1.23	7.3%
Oper. Exp./Rev. Mile	\$6.80	\$6.31	7.7%	\$6.31	\$6.03	4.7%
Oper. Exp./Rev. Hour	\$71.45	\$66.60	7.3%	\$65.58	\$62.62	4.7%

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April 1st, 2018 to June 30th, 2018 (4th Quarter)

	FY 2018 4th Qtr	FY 2017 4th Qtr	% CHANGE	FY 2018 YTD	FY 2017 YTD	% CHANGE
FIXED ROUTE						
Fixed Route Passengers	1,099,811	1,077,526	2.1%	6,516,271	6,585,640	-1.1%
Shuttle Passengers	0	0	#DIV/0!	3,115	3,023	3.0%
Total Passengers	<u>1,099,811</u>	<u>1,077,526</u>	<u>2.1%</u>	<u>6,519,386</u>	<u>6,588,663</u>	<u>-1.1%</u>
Transfers	9,336	10,757	-13.2%	38,974	42,536	-8.4%
Revenue Miles	298,225	287,730	3.6%	1,303,723	1,295,299	0.7%
Revenue Hours	28,421	27,322	4.0%	126,040	125,239	0.6%
Revenue Miles per Hour	10.5	10.5	-0.4%	10.3	10.3	0.0%
Pass./Rev. Mile	3.7	3.7	-1.5%	5.0	5.1	-1.7%
Pass./Rev. Hour	38.7	39.4	-1.9%	51.7	52.6	-1.7%
Operations Expense	\$1,445,174	\$1,317,831	9.7%	\$6,238,660	\$5,889,037	5.9%
Maintenance Expense	\$618,623	\$526,482	17.5%	\$2,147,801	\$2,018,594	6.4%
Total Expenses	<u>\$2,063,797</u>	<u>\$1,844,313</u>	<u>11.9%</u>	<u>\$8,386,461</u>	<u>\$7,907,631</u>	<u>6.1%</u>
Farebox Revenue	\$49,553	\$69,795	-29.0%	\$249,140	\$270,569	-7.9%
Rev./Exp. Ratio	2.4%	3.8%	-36.6%	3.0%	3.4%	-13.2%
Exp./Passenger	\$1.88	\$1.71	9.6%	\$1.29	\$1.20	7.2%
Exp./Rev. Mile	\$6.92	\$6.41	8.0%	\$6.43	\$6.10	5.4%
Exp./Rev. Hour	\$72.61	\$67.50	7.6%	\$66.54	\$63.14	5.4%
DIAL-A-RIDE						
Passengers	2,205	2,405	-8.3%	8,903	9,277	-4.0%
Revenue Miles	10,128	9,594	5.6%	41,323	34,934	18.3%
Revenue Hours	1,019	947	7.6%	4,209	3,445	22.2%
Revenue Miles per Hour	9.9	10.1	-1.9%	9.8	10.1	-3.2%
Pass./Rev. Mile	0.22	0.25	-13.2%	0.22	0.27	-18.9%
Pass./Rev. Hour	2.2	2.5	-14.8%	2.1	2.7	-21.4%
Operations Expense	\$42,338	\$40,290	5.1%	\$167,515	\$163,504	2.5%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$42,338</u>	<u>\$40,290</u>	<u>5.1%</u>	<u>\$167,515</u>	<u>\$163,504</u>	<u>2.5%</u>
Farebox Revenue	\$0	\$0	#DIV/0!	\$0	\$1,258	-100.0%
Rev./Exp. Ratio	0.0%	0.0%	#DIV/0!	0.0%	0.8%	-100.0%
Exp./Passenger	\$19.20	\$16.75	14.6%	\$18.82	\$17.62	6.8%
Exp./Rev. Mile	\$4.18	\$4.20	-0.5%	\$4.05	\$4.68	-13.4%
Exp./Rev. Hour	\$41.55	\$42.54	-2.3%	\$39.80	\$47.46	-16.1%
MOONLIGHT EXPRESS						
Passengers	4,752	7,092	-33.0%	43,776	60,087	-27.1%
Revenue Miles	3,082	3,059	0.7%	23,658	23,581	0.3%
Revenue Hours	198	199	-0.4%	1,497	1,588	-5.7%
Revenue Miles per Hour	15.6	15.4	1.1%	15.8	14.9	6.4%
Pass./Rev. Mile	1.5	2.3	-33.5%	1.9	2.5	-27.4%
Pass./Rev. Hour	24.0	35.7	-32.7%	29.3	37.8	-22.7%
Operations Expense	\$6,336	\$6,349	-0.2%	\$45,416	\$47,218	-3.8%
Maintenance Expense	\$5,187	\$5,149	0.7%	\$39,819	\$39,689	0.3%
Total Expenses	<u>\$11,523</u>	<u>\$11,498</u>	<u>0.2%</u>	<u>\$85,235</u>	<u>\$86,907</u>	<u>-1.9%</u>
Exp./Passenger	\$2.42	\$1.62	49.6%	\$1.95	\$1.45	34.6%
Exp./Rev. Mile	\$3.74	\$3.76	-0.5%	\$3.60	\$3.69	-2.2%
Exp./Rev. Hour	\$58.26	\$57.90	0.6%	\$56.96	\$54.74	4.0%

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	FY 2018 4th Qtr	FY 2017 4th Qtr	% CHANGE	FY 2018 YTD	FY 2017 YTD	% CHANGE
OPERATIONS REVENUE						
Farebox	\$49,553	\$69,795	-29.0%	\$249,140	\$271,827	-8.3%
Transit Contracts	\$80,871	\$22,695	256.3%	\$384,798	\$339,317	13.4%
I.S.U.	\$0	\$0	#DIV/0!	\$798,789	\$761,477	4.9%
Student Body Government	\$303,366	\$322,362	-5.9%	\$5,006,688	\$4,954,756	1.0%
City of Ames	\$727,440	\$714,021	1.9%	\$1,821,696	\$1,724,996	5.6%
IDOT - STA	\$185,879	\$189,093	-1.7%	\$781,008	\$771,722	1.2%
Section 5307	\$0	\$0	#DIV/0!	\$0	\$1,974,304	-100.0%
Other Grants	\$132,854	\$98,637	34.7%	\$428,783	\$178,352	140.4%
Other	\$102,647	\$84,918	20.9%	\$361,326	\$388,957	-7.1%
Total Operating Revenue	<u>\$1,582,610</u>	<u>\$1,501,521</u>	<u>5.4%</u>	<u>\$9,832,228</u>	<u>\$11,365,708</u>	<u>-13.5%</u>
TOTAL EXPENSES						
Administration	\$275,307	\$253,851	8.5%	\$1,137,274	\$1,103,113	3.1%
Safety & Training	\$85,415	\$75,770	12.7%	\$360,105	\$337,468	6.7%
Promotion	\$2,169	\$4,230	-48.7%	\$5,215	\$4,230	23.3%
Bldg. & Grounds	\$81,629	\$62,753	30.1%	\$403,735	\$384,523	5.0%
Fixed Route	\$2,063,797	\$1,844,313	11.9%	\$8,386,461	\$7,907,631	6.1%
Dial-A-Ride	\$42,338	\$40,290	5.1%	\$167,515	\$163,504	2.5%
Moonlight Express	<u>\$11,523</u>	<u>\$11,498</u>	<u>0.2%</u>	<u>\$85,235</u>	<u>\$86,907</u>	<u>-1.9%</u>
Operating Total	<u>\$2,562,178</u>	<u>\$2,292,705</u>	<u>11.8%</u>	<u>\$10,545,540</u>	<u>\$9,987,376</u>	<u>5.6%</u>
Farebox Revenue	\$49,553	\$69,795	-29.0%	\$249,140	\$271,827	-8.3%
Farebox Rev./Exp. Ratio	1.9%	3.0%	-36.5%	2.4%	2.7%	-13.2%
Admin. Expense/Pass.	\$0.40	\$0.36	10.1%	\$0.29	\$0.27	5.6%
Admin. Exp./Rev. Mile	\$1.43	\$1.32	8.1%	\$1.39	\$1.35	3.1%
Admin. Exp./Rev. Hour	\$15.00	\$13.93	7.7%	\$14.47	\$14.04	3.0%
Total Expense/Passenger	\$2.32	\$2.11	9.8%	\$1.60	\$1.50	7.0%
Total Expense/Rev. Mile	\$8.23	\$7.63	7.8%	\$7.70	\$7.38	4.4%
Total Expense/Rev. Hour	\$86.45	\$80.54	7.3%	\$80.05	\$76.67	4.4%