

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2017 to June 30th, 2017 (4th Quarter)

	FY 2017 4th Qtr	FY 2016 4th Qtr	% CHANGE	FY 2017 YTD	FY 2016 YTD	% CHANGE
MAINTENANCE						
Interior Clean	76	114	-33.3%	400	419	-4.5%
Shop Road Calls	9	10	-10.0%	55	60	-8.3%
Miles per Shop Road Call	38,136	39,385	-3.2%	29,741	27,782	7.1%
NTD Minor Mech.	51	32	59.4%	234	175	33.7%
NTD Major Mech.	8	1	700.0%	44	42	4.8%
Total NTD Mechanical Prob.	59	33	78.8%	278	217	28.1%
Miles per Major Mech.	42,903	393,850	-89.1%	37,177	39,689	-6.3%
Gasoline Vehicles						
Gas Miles Driven	33,642	41,995	-19.9%	143,848	153,685	-6.4%
Total Gallons Gas	4,902	5,593	-12.4%	19,546	20,920	-6.6%
Total Gas Cost	\$9,341	\$9,707	-3.8%	36,131	39,522	-8.6%
Avg. Gas Cost/Gallon	\$1.91	\$1.74	9.8%	\$1.85	\$1.89	-2.2%
Gas Cost per Mile	\$0.28	\$0.23	20.1%	\$0.25	\$0.26	-2.3%
Average Gas MPG	6.9	7.5	-8.6%	7.4	7.3	0.2%
Diesel Vehicles						
Diesel Miles Driven	309,580	351,855	-12.0%	1,491,933	1,513,239	-1.4%
Total Gallons Diesel	75,011	67,512	11.1%	352,300	360,076	-2.2%
Total Diesel Cost	\$120,755	98,922	22.1%	563,678	535,488	5.3%
Avg. Diesel Cost/Gallon	\$1.61	\$1.47	9.9%	\$1.60	\$1.49	7.6%
Diesel Cost per Mile	\$0.39	\$0.28	38.7%	\$0.38	\$0.35	6.8%
Average Diesel MPG	4.1	5.2	-20.8%	4.2	4.2	0.8%
All Vehicles						
Total Miles Driven	343,222	393,850	-12.9%	1,635,781	1,666,924	-1.9%
Total Gallons Fuel	79,913	73,105	9.3%	371,846	380,996	-2.4%
Total Fuel Cost	\$130,096	\$108,629	19.8%	\$599,809	\$575,010	4.3%
Avg. Cost/Gallon	\$1.63	\$1.49	9.6%	\$1.61	\$1.51	6.9%
Total Cost per Mile	\$0.38	\$0.28	37.4%	\$0.37	\$0.34	6.3%
Avg. MPG all Vehicles	4.3	5.4	-20.3%	4.4	4.4	0.5%
Small Bus/Sup. Mileage	32,444	40,827	-20.5%	136,940	152,339	-10.1%
Large Bus Mileage	310,778	353,023	-12.0%	1,498,841	1,514,585	-1.0%
% Rev. Mi./Total Miles	87.5%	82.1%	6.6%	82.8%	81.5%	1.5%
Percentage Small Bus	9.5%	10.4%	-8.8%	8.4%	9.1%	-8.4%
Maintenance Expense	\$531,631	\$513,633	3.5%	\$2,058,283	\$1,956,510	5.2%

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April 1st, 2017 to June 30th, 2017 (4th Quarter)

	FY 2017 4th Qtr	FY 2016 4th Qtr	% CHANGE	FY 2017 YTD	FY 2016 YTD	% CHANGE
OPERATIONS						
Total Passengers	1,087,023	1,188,623	-8.5%	6,658,027	6,785,479	-1.9%
Average Drivers per Month	147.6	155.3	-5.0%	151.6	150.4	0.8%
Driving Hours	37,205	41,793	-11.0%	180,287	187,162	-3.7%
Drivers Late	14	19	-26.3%	102	89	14.6%
Drivers No Show	4	2	100.0%	18	23	-21.7%
Late/No Show per Driver	0.12	0.14	-9.8%	0.79	0.74	6.3%
Total Comments	27	40	-32.5%	159	230	-30.9%
Driver Fault	8	9	-11.1%	41	41	0.0%
Undetermined	2	9	-77.8%	8	32	-75.0%
No Fault	5	10	-50.0%	39	50	-22.0%
System Complaints	7	6	16.7%	37	45	-17.8%
Service Requests	1	3	-66.7%	10	9	11.1%
Compliments	4	3	33.3%	22	21	4.8%
Passengers/Comment	<u>40,260</u>	<u>29,716</u>	<u>35.5%</u>	<u>41,874</u>	<u>29,502</u>	<u>41.9%</u>
Pass./Complaint (D & U)	108,702	66,035	64.6%	135,878	92,952	46.2%
Driving Hours/Comment	1,378	1,045	31.9%	1,134	814	39.3%
Driving Hrs/Comment (D&U)	3,720	2,322	60.2%	3,679	2,564	43.5%
Accident Reports	7	22	-68.2%	79	114	-30.7%
Preventable Accidents	5	16	-68.8%	51	75	-32.0%
Percent Preventable	71.4%	72.7%	-1.8%	64.6%	65.8%	-1.9%
Miles/Prev. Accident	68,644	24,616	178.9%	32,074	22,226	44.3%
Hours/Prev. Accident	7,441	2,612	184.9%	3,535	2,495	41.7%
Unreported Accidents	0	0	#DIV/0!	1	5	-80.0%
Damage to Buses/Equip.						
Caused by CyRide	\$1,909	\$9,351	-79.6%	\$32,153	\$30,551	5.2%
Caused by Others	\$5,534	\$500	1006.0%	\$36,896	\$23,247	58.7%
Caused by Unreported	\$0	\$0	#DIV/0!	\$505	\$2,142	-76.4%
Claims by Others (#)	\$1	\$0	#DIV/0!	\$1	\$0	#DIV/0!
Claims by Others (\$)	\$0	\$0	#DIV/0!	\$3,422	\$0	#DIV/0!
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,353,588	\$1,377,569	-1.7%	\$6,062,159	\$5,751,235	5.4%

SYSTEM TOTAL

Passengers	1,087,023	1,188,623	-8.5%	6,658,027	6,785,479	-1.9%
Revenue Miles	300,383	323,269	-7.1%	1,353,814	1,358,606	-0.4%
Revenue Hours	28,468	30,536	-6.8%	130,272	130,722	-0.3%
Revenue Miles per Hour	10.6	10.6	-0.3%	10.4	10.4	0.0%
Pass./Rev. Mile	3.6	3.7	-1.6%	4.9	5.0	-1.5%
Pass./Rev. Hour	38.2	38.9	-1.9%	51.1	51.9	-1.5%
Operations Expense	\$1,353,588	\$1,377,569	-1.7%	\$6,062,159	\$5,751,235	5.4%
Maintenance Expense	<u>\$531,631</u>	<u>\$513,633</u>	<u>3.5%</u>	<u>\$2,058,283</u>	<u>\$1,956,510</u>	<u>5.2%</u>
Total Expenses	<u>\$1,885,219</u>	<u>\$1,891,202</u>	<u>-0.3%</u>	<u>\$8,120,442</u>	<u>\$7,707,745</u>	<u>5.4%</u>
Farebox Revenue	\$76,198	\$76,198	0.0%	\$278,230	\$277,083	0.4%
Rev./Exp. Ratio	4.0%	4.0%	0.3%	3.4%	3.6%	-4.7%
Oper. Exp./Passenger	\$1.73	\$1.59	9.0%	\$1.22	\$1.14	7.4%
Oper. Exp./Rev. Mile	\$6.28	\$5.85	7.3%	\$6.00	\$5.67	5.7%
Oper. Exp./Rev. Hour	\$66.22	\$61.93	6.9%	\$62.33	\$58.96	5.7%

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	FY 2017 4th Qtr	FY 2016 4th Qtr	% CHANGE	FY 2017 YTD	FY 2016 YTD	% CHANGE
FIXED ROUTE						
Fixed Route Passengers	1,077,526	1,092,440	-1.4%	6,585,640	6,617,384	-0.5%
Shuttle Passengers	0	81,757	-100.0%	3,023	84,760	-96.4%
Total Passengers	<u>1,077,526</u>	<u>1,174,197</u>	<u>-8.2%</u>	<u>6,588,663</u>	<u>6,702,144</u>	<u>-1.7%</u>
Transfers	10,757	10,260	4.8%	42,536	42,711	-0.4%
Revenue Miles	287,730	309,392	-7.0%	1,295,299	1,295,696	0.0%
Revenue Hours	27,322	29,235	-6.5%	125,239	125,133	0.1%
Revenue Miles per Hour	10.5	10.6	-0.5%	10.3	10.4	-0.1%
Pass./Rev. Mile	3.7	3.8	-1.3%	5.1	5.2	-1.7%
Pass./Rev. Hour	39.4	40.2	-1.8%	52.6	53.6	-1.8%
Operations Expense	\$1,317,831	\$1,314,676	0.2%	\$5,889,037	\$5,543,690	6.2%
Maintenance Expense	\$526,482	\$507,631	3.7%	\$2,018,594	\$1,921,223	5.1%
Total Expenses	<u>\$1,844,313</u>	<u>\$1,822,307</u>	<u>1.2%</u>	<u>\$7,907,631</u>	<u>\$7,464,913</u>	<u>5.9%</u>
Farebox Revenue	\$76,198	\$74,617	2.1%	\$276,972	\$271,270	2.1%
Rev./Exp. Ratio	4.1%	4.1%	0.9%	3.5%	3.6%	-3.6%
Exp./Passenger	\$1.71	\$1.55	10.3%	\$1.20	\$1.11	7.8%
Exp./Rev. Mile	\$6.41	\$5.89	8.8%	\$6.10	\$5.76	6.0%
Exp./Rev. Hour	\$67.50	\$62.33	8.3%	\$63.14	\$59.66	5.8%
DIAL-A-RIDE						
Passengers	2,405	2,877	-16.4%	9,277	11,923	-22.2%
Revenue Miles	9,594	9,959	-3.7%	34,934	39,876	-12.4%
Revenue Hours	947	1,017	-6.9%	3,445	3,922	-12.2%
Revenue Miles per Hour	10.1	9.8	3.5%	10.1	10.2	-0.3%
Pass./Rev. Mile	0.25	0.29	-13.2%	0.27	0.30	-11.2%
Pass./Rev. Hour	2.5	2.8	-10.2%	2.7	3.0	-11.4%
Operations Expense	\$29,408	\$54,242	-45.8%	\$125,904	\$152,908	-17.7%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$29,408</u>	<u>\$54,242</u>	<u>-45.8%</u>	<u>\$125,904</u>	<u>\$152,908</u>	<u>-17.7%</u>
Farebox Revenue	\$0	\$1,581	-100.0%	\$1,258	\$5,814	-78.4%
Rev./Exp. Ratio	0.0%	2.9%	-100.0%	1.0%	3.8%	-73.7%
Exp./Passenger	\$12.23	\$18.85	-35.1%	\$13.57	\$12.82	5.8%
Exp./Rev. Mile	\$3.07	\$5.45	-43.7%	\$3.60	\$3.83	-6.0%
Exp./Rev. Hour	\$31.05	\$53.32	-41.8%	\$36.54	\$38.98	-6.3%
MOONLIGHT EXPRESS						
Passengers	7,092	11,549	-38.6%	60,087	71,412	-15.9%
Revenue Miles	3,059	3,918	-21.9%	23,581	23,034	2.4%
Revenue Hours	199	284	-30.1%	1,588	1,667	-4.7%
Revenue Miles per Hour	15.4	13.8	11.7%	14.9	13.8	7.5%
Pass./Rev. Mile	2.3	2.9	-21.4%	2.5	3.1	-17.8%
Pass./Rev. Hour	35.7	40.7	-12.2%	37.8	42.8	-11.7%
Operations Expense	\$6,349	\$8,651	-26.6%	\$47,218	\$54,637	-13.6%
Maintenance Expense	\$5,149	\$6,002	-14.2%	\$39,689	\$35,287	12.5%
Total Expenses	<u>\$11,498</u>	<u>\$14,653</u>	<u>-21.5%</u>	<u>\$86,907</u>	<u>\$89,924</u>	<u>-3.4%</u>
Exp./Passenger	\$1.62	\$1.27	27.8%	\$1.45	\$1.26	14.9%
Exp./Rev. Mile	\$3.76	\$3.74	0.5%	\$3.69	\$3.90	-5.6%
Exp./Rev. Hour	\$57.90	\$51.60	12.2%	\$54.74	\$53.96	1.5%

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	FY 2017 4th Qtr	FY 2016 4th Qtr	% CHANGE	FY 2017 YTD	FY 2016 YTD	% CHANGE
OPERATIONS REVENUE						
Farebox	\$76,198	\$76,198	0.0%	\$278,230	\$277,083	0.4%
Transit Contracts	\$22,695	\$72,019	-68.5%	\$339,317	\$604,855	-43.9%
I.S.U.	\$0	\$0	#DIV/0!	\$761,477	\$723,150	5.3%
Student Body Government	\$322,362	\$268,981	19.8%	\$4,954,756	\$4,467,676	10.9%
City of Ames	\$714,021	\$707,505	0.9%	\$1,724,996	\$1,647,888	4.7%
IDOT - STA	\$189,093	\$172,221	9.8%	\$771,722	\$751,915	2.6%
Section 5307	\$0	\$0	#DIV/0!	\$1,974,304	\$1,951,176	1.2%
Other Grants	\$98,637	\$41,793	136.0%	\$178,352	\$113,831	56.7%
Other	\$73,121	\$45,332	61.3%	\$243,248	\$206,318	17.9%
Total Operating Revenue	<u>\$1,496,127</u>	<u>\$1,384,049</u>	<u>8.1%</u>	<u>\$11,226,402</u>	<u>\$10,743,892</u>	<u>4.5%</u>
TOTAL EXPENSES						
Administration	\$253,851	\$284,543	-10.8%	\$1,103,113	\$1,152,024	-4.2%
Safety & Training	\$75,770	\$85,640	-11.5%	\$337,468	\$280,490	20.3%
Promotion	\$4,230	\$3,454	22.5%	\$4,230	\$3,454	22.5%
Bldg. & Grounds	\$62,753	\$11,032	468.8%	\$384,523	\$346,866	10.9%
Fixed Route	\$1,844,313	\$1,822,307	1.2%	\$7,907,631	\$7,464,913	5.9%
Dial-A-Ride	\$29,408	\$54,242	-45.8%	\$125,904	\$152,908	-17.7%
Moonlight Express	<u>\$11,498</u>	<u>\$14,653</u>	<u>-21.5%</u>	<u>\$86,907</u>	<u>\$89,924</u>	<u>-3.4%</u>
Operating Total	<u>\$2,281,823</u>	<u>\$2,275,871</u>	<u>0.3%</u>	<u>\$9,949,776</u>	<u>\$9,490,579</u>	<u>4.8%</u>
Farebox Revenue	\$76,198	\$76,198	0.0%	\$278,230	\$277,083	0.4%
Farebox Rev./Exp. Ratio	3.3%	3.3%	-0.3%	2.8%	2.9%	-4.2%
Admin. Expense/Pass.	\$0.36	\$0.32	12.7%	\$0.27	\$0.26	4.6%
Admin. Exp./Rev. Mile	\$1.32	\$1.19	11.0%	\$1.35	\$1.31	3.0%
Admin. Exp./Rev. Hour	\$13.93	\$12.60	10.6%	\$14.04	\$13.64	3.0%
Total Expense/Passenger	\$2.10	\$1.91	9.6%	\$1.49	\$1.40	6.8%
Total Expense/Rev. Mile	\$7.60	\$7.04	7.9%	\$7.35	\$6.99	5.2%
Total Expense/Rev. Hour	\$80.15	\$74.53	7.5%	\$76.38	\$72.60	5.2%