

CYRIDE QUARTERLY OPERATIONS REPORT

April 1st, 2016 to June 30th, 2016 (4th Quarter)

	<u>FY 2016</u> <u>4th Qtr</u>	<u>FY 2015</u> <u>4th Qtr</u>	<u>%</u> <u>CHANGE</u>	<u>FY 2016</u> <u>YTD</u>	<u>FY 2015</u> <u>YTD</u>	<u>%</u> <u>CHANGE</u>
MAINTENANCE						
Interior Clean	114	71	60.6%	419	372	12.6%
Shop Road Calls	10	11	-9.1%	60	69	-13.0%
Miles per Shop Road Call	39,385	32,855	19.9%	27,641	23,181	19.2%
NTD Minor Mech.	32	29	10.3%	175	156	12.2%
NTD Major Mech.	1	11	-90.9%	42	50	-16.0%
Total NTD Mechanical Prob.	33	40	-17.5%	217	206	5.3%
Miles per Major Mech.	393,850	32,855	1098.7%	39,487	31,990	23.4%
Gasoline Vehicles						
Gas Miles Driven	41,995	40,097	4.7%	153,685	156,556	-1.8%
Total Gallons Gas	5,593	5,703	-1.9%	20,920	20,479	2.2%
Total Gas Cost	\$9,707	\$12,261	-20.8%	39,522	49,825	-20.7%
Avg. Gas Cost/Gallon	\$1.74	\$2.15	-19.3%	\$1.89	\$2.43	-22.4%
Gas Cost per Mile	\$0.23	\$0.31	-24.4%	\$0.26	\$0.32	-19.2%
Average Gas MPG	7.5	7.0	6.8%	7.3	7.6	-3.9%
Diesel Vehicles						
Diesel Miles Driven	351,855	321,310	9.5%	1,504,758	1,442,937	4.3%
Total Gallons Diesel	67,512	76,061	-11.2%	360,076	360,019	0.0%
Total Diesel Cost	\$98,922	140,524	-29.6%	535,488	850,434	-37.0%
Avg. Diesel Cost/Gallon	\$1.47	\$1.85	-20.7%	\$1.49	\$2.36	-37.0%
Diesel Cost per Mile	\$0.28	\$0.44	-35.7%	\$0.36	\$0.59	-39.6%
Average Diesel MPG	5.2	4.2	23.4%	4.2	4.0	4.3%
All Vehicles						
Total Miles Driven	393,850	361,407	9.0%	1,658,443	1,599,493	3.7%
Total Gallons Fuel	73,105	81,764	-10.6%	380,996	380,498	0.1%
Total Fuel Cost	\$108,629	\$152,784	-28.9%	\$575,010	\$900,259	-36.1%
Avg. Cost/Gallon	\$1.49	\$1.87	-20.5%	\$1.51	\$2.37	-36.2%
Total Cost per Mile	\$0.28	\$0.42	-34.8%	\$0.35	\$0.56	-38.4%
Avg. MPG all Vehicles	5.4	4.4	21.9%	4.4	4.2	3.5%
Small Bus/Sup. Mileage	40,827	54,288	-24.8%	152,339	175,471	-13.2%
Large Bus Mileage	353,023	307,119	14.9%	1,506,104	1,424,022	5.8%
% Rev. Mi./Total Miles	82.1%	83.8%	-2.0%	81.9%	81.5%	0.5%
Percentage Small Bus	10.4%	15.0%	-31.0%	9.2%	11.0%	-16.3%
Maintenance Expense	\$513,633	\$562,214	-8.6%	\$1,956,510	\$2,160,300	-9.4%

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	FY 2016 4th Qtr	FY 2015 4th Qtr	% CHANGE	FY 2016 YTD	FY 2015 YTD	% CHANGE
OPERATIONS						
Total Passengers	1,188,623	1,159,182	2.5%	6,785,479	6,711,665	1.1%
Average Drivers per Month	155.3	141.3	9.9%	150.4	137.7	9.2%
Driving Hours	41,793	37,007	12.9%	187,162	176,528	6.0%
Drivers Late	19	15	26.7%	89	65	36.9%
Drivers No Show	2	0	#DIV/0!	23	13	76.9%
Late/No Show per Driver	0.14	0.11	27.4%	0.74	0.57	31.5%
Total Comments	40	23	73.9%	230	128	79.7%
Driver Fault	9	3	200.0%	41	36	13.9%
Undetermined	9	7	28.6%	32	29	10.3%
Passenger Fault	0	0	#DIV/0!	2	0	#DIV/0!
No Fault	10	8	25.0%	50	40	25.0%
System Complaints	6	2	200.0%	45	10	350.0%
Service Requests	3	0	#DIV/0!	9	1	800.0%
Compliments	3	3	0.0%	21	12	75.0%
Passengers/Comment	<u>29,716</u>	<u>50,399</u>	<u>-41.0%</u>	<u>29,502</u>	<u>52,435</u>	<u>-43.7%</u>
Pass./Complaint (D & U)	66,035	115,918	-43.0%	92,952	103,256	-10.0%
Driving Hours/Comment	1,045	1,609	-35.1%	814	1,379	-41.0%
Driving Hrs/Comment (D&U)	2,322	3,701	-37.3%	2,564	2,716	-5.6%
Accident Reports	22	17	29.4%	114	82	39.0%
Preventable Accidents	16	10	60.0%	75	51	47.1%
Percent Preventable	72.7%	58.8%	23.6%	65.8%	62.2%	5.8%
Miles/Prev. Accident	24,616	36,141	-31.9%	22,113	31,363	-29.5%
Hours/Prev. Accident	2,612	3,701	-29.4%	2,495	3,461	-27.9%
Unreported Accidents	0	2	-100.0%	5	8	-37.5%
Damage to Buses/Equip.						
Caused by CyRide	\$9,351	\$4,885	91.4%	\$30,551	\$42,471	-28.1%
Caused by Others	\$500	\$23,142	-97.8%	\$23,247	\$49,858	-53.4%
Caused by Unreported	\$0	\$979	-100.0%	\$2,142	\$2,781	-23.0%
Claims by Others (#)	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Claims by Others (\$)	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,377,569	\$1,338,790	2.9%	\$5,751,235	\$5,486,642	4.8%

SYSTEM TOTAL						
Passengers	1,188,623	1,159,182	2.5%	6,785,479	6,711,665	1.1%
Revenue Miles	323,269	302,776	6.8%	1,358,606	1,303,422	4.2%
Revenue Hours	30,536	29,136	4.8%	130,722	126,715	3.2%
Revenue Miles per Hour	10.6	10.4	1.9%	10.4	10.3	1.0%
Pass./Rev. Mile	3.7	3.8	-4.0%	5.0	5.1	-3.0%
Pass./Rev. Hour	38.9	39.8	-2.2%	51.9	53.0	-2.0%
Operations Expense	\$1,377,569	\$1,338,790	2.9%	\$5,751,235	\$5,486,642	4.8%
Maintenance Expense	<u>\$513,633</u>	<u>\$562,214</u>	<u>-8.6%</u>	<u>\$1,956,510</u>	<u>\$2,160,300</u>	<u>-9.4%</u>
Total Expenses	<u>\$1,891,202</u>	<u>\$1,901,004</u>	<u>-0.5%</u>	<u>\$7,707,745</u>	<u>\$7,646,942</u>	<u>0.8%</u>
Farebox Revenue	\$76,198	\$75,868	0.4%	\$277,083	\$308,389	-10.2%
Rev./Exp. Ratio	4.0%	4.0%	1.0%	3.6%	4.0%	-10.9%
Oper. Exp./Passenger	\$1.59	\$1.64	-3.0%	\$1.14	\$1.14	-0.3%
Oper. Exp./Rev. Mile	\$5.85	\$6.28	-6.8%	\$5.67	\$5.87	-3.3%
Oper. Exp./Rev. Hour	\$61.93	\$65.25	-5.1%	\$58.96	\$60.35	-2.3%

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FIXED ROUTE						
Fixed Route Passengers	1,092,440	1,146,425	-4.7%	6,618,792	6,626,606	-0.1%
Shuttle Passengers	81,757	0	#DIV/0!	83,352	3,079	2607.1%
Total Passengers	<u>1,174,197</u>	<u>1,146,425</u>	<u>2.4%</u>	<u>6,702,144</u>	<u>6,629,685</u>	<u>1.1%</u>
Transfers	10,260	10,222	0.4%	42,711	38,635	10.6%
Revenue Miles	309,392	289,226	7.0%	1,295,696	1,239,463	4.5%
Revenue Hours	29,235	27,872	4.9%	125,133	120,953	3.5%
Revenue Miles per Hour	10.6	10.4	2.0%	10.4	10.2	1.0%
Pass./Rev. Mile	3.8	4.0	-4.3%	5.2	5.3	-3.3%
Pass./Rev. Hour	40.2	41.1	-2.4%	53.6	54.8	-2.3%
Operations Expense	\$1,314,676	\$1,252,642	5.0%	\$5,543,690	\$5,241,386	5.8%
Maintenance Expense	\$507,631	\$556,432	-8.8%	\$1,921,223	\$2,119,741	-9.4%
Total Expenses	<u>\$1,822,307</u>	<u>\$1,809,074</u>	<u>0.7%</u>	<u>\$7,464,913</u>	<u>\$7,361,127</u>	<u>1.4%</u>
Farebox Revenue	\$74,617	\$74,633	0.0%	\$271,270	\$303,191	-10.5%
Rev./Exp. Ratio	4.1%	4.1%	-0.7%	3.6%	4.1%	-11.8%
Exp./Passenger	\$1.55	\$1.58	-1.7%	\$1.11	\$1.11	0.3%
Exp./Rev. Mile	\$5.89	\$6.25	-5.8%	\$5.76	\$5.94	-3.0%
Exp./Rev. Hour	\$62.33	\$64.91	-4.0%	\$59.66	\$60.86	-2.0%
DIAL-A-RIDE						
Passengers	2,877	2,911	-1.2%	11,923	11,566	3.1%
Revenue Miles	9,959	10,115	-1.5%	39,876	39,862	0.0%
Revenue Hours	1,017	1,022	-0.4%	3,922	4,024	-2.5%
Revenue Miles per Hour	9.8	9.9	-1.1%	10.2	9.9	2.6%
Pass./Rev. Mile	0.29	0.29	0.4%	0.30	0.29	3.1%
Pass./Rev. Hour	2.8	2.8	-0.7%	3.0	2.9	5.8%
Operations Expense	\$54,242	\$78,486	-30.9%	\$152,908	\$192,387	-20.5%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$54,242</u>	<u>\$78,486</u>	<u>-30.9%</u>	<u>\$152,908</u>	<u>\$192,387</u>	<u>-20.5%</u>
Farebox Revenue	\$1,581	\$1,236	28.0%	\$5,814	\$5,198	11.9%
Rev./Exp. Ratio	2.9%	1.6%	85.2%	3.8%	2.7%	40.7%
Exp./Passenger	\$18.85	\$26.96	-30.1%	\$12.82	\$16.63	-22.9%
Exp./Rev. Mile	\$5.45	\$7.76	-29.8%	\$3.83	\$4.83	-20.5%
Exp./Rev. Hour	\$53.32	\$76.80	-30.6%	\$38.98	\$47.81	-18.5%

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	FY 2016 4th Qtr	FY 2015 4th Qtr	% CHANGE	FY 2016 YTD	FY 2015 YTD	% CHANGE
MOONLIGHT EXPRESS						
Passengers	11,549	9,846	17.3%	71,412	70,414	1.4%
Revenue Miles	3,918	3,435	14.1%	23,034	24,097	-4.4%
Revenue Hours	284	242	17.5%	1,667	1,737	-4.1%
Revenue Miles per Hour	13.8	14.2	-2.9%	13.8	13.9	-0.4%
Pass./Rev. Mile	2.9	2.9	2.8%	3.1	2.9	6.1%
Pass./Rev. Hour	40.7	40.7	-0.1%	42.8	40.5	5.7%
Operations Expense	\$8,651	\$7,663	12.9%	\$54,637	\$52,869	3.3%
Maintenance Expense	<u>\$6,002</u>	<u>\$5,782</u>	<u>3.8%</u>	<u>\$35,287</u>	<u>\$40,559</u>	<u>-13.0%</u>
Total Expenses	<u>\$14,653</u>	<u>\$13,445</u>	<u>9.0%</u>	<u>\$89,924</u>	<u>\$93,427</u>	<u>-3.7%</u>
Exp./Passenger	\$1.27	\$1.37	-7.1%	\$1.26	\$1.33	-5.1%
Exp./Rev. Mile	\$3.74	\$3.91	-4.4%	\$3.90	\$3.88	0.7%
Exp./Rev. Hour	\$51.60	\$55.60	-7.2%	\$53.96	\$53.77	0.3%
OPERATIONS REVENUE						
Farebox	\$76,198	\$75,868	0.4%	\$277,083	\$308,389	-10.2%
Transit Contracts	\$72,019	\$4,203	1613.5%	\$604,855	\$418,600	44.5%
I.S.U.	\$0	\$0	#DIV/0!	\$723,150	\$687,495	5.2%
G.S.B	\$268,981	\$235,350	14.3%	\$4,467,676	\$4,161,666	7.4%
City of Ames	\$707,505	\$660,061	7.2%	\$1,647,888	\$1,561,614	5.5%
IDOT - STA	\$172,221	\$129,664	32.8%	\$751,915	\$696,250	8.0%
Section 5307	\$0	\$0	#DIV/0!	\$1,951,176	\$1,970,542	-1.0%
Other Grants	\$41,793	\$72,876	-42.7%	\$113,831	\$145,325	-21.7%
Other	\$45,332	\$106,602	-57.5%	\$206,318	\$250,985	-17.8%
Total Operating Revenue	<u>\$1,384,049</u>	<u>\$1,284,624</u>	<u>7.7%</u>	<u>\$10,743,892</u>	<u>\$10,200,865</u>	<u>5.3%</u>
TOTAL EXPENSES						
Administration	\$284,543	\$293,671	-3.1%	\$1,159,442	\$1,159,442	0.0%
Safety & Training	\$85,640	\$66,550	28.7%	\$251,213	\$251,213	0.0%
Promotion	\$3,454	\$2,648	30.4%	\$3,148	\$3,148	0.0%
Bldg. & Grounds	\$11,032	\$89,400	-87.7%	\$352,554	\$352,554	0.0%
Fixed Route	\$1,822,307	\$1,809,074	0.7%	\$7,464,913	\$7,361,127	1.4%
Dial-A-Ride	\$54,242	\$78,486	-30.9%	\$152,908	\$192,387	-20.5%
Moonlight Express	<u>\$14,653</u>	<u>\$13,445</u>	<u>9.0%</u>	<u>\$89,924</u>	<u>\$93,427</u>	<u>-3.7%</u>
Operating Total	<u>\$2,275,871</u>	<u>\$2,353,274</u>	<u>-3.3%</u>	<u>\$9,474,103</u>	<u>\$9,413,299</u>	<u>0.6%</u>
Farebox Revenue	\$76,198	\$75,868	0.4%	\$277,083	\$308,389	-10.2%
Farebox Rev./Exp. Ratio	3.3%	3.2%	3.9%	2.9%	3.3%	-10.7%
Admin. Expense/Pass.	\$0.32	\$0.39	-17.1%	\$0.26	\$0.26	-1.1%
Admin. Exp./Rev. Mile	\$1.19	\$1.49	-20.3%	\$1.30	\$1.36	-4.1%
Admin. Exp./Rev. Hour	\$12.60	\$15.52	-18.8%	\$13.51	\$13.94	-3.1%
Total Expense/Passenger	\$1.91	\$2.03	-5.7%	\$1.40	\$1.40	-0.4%
Total Expense/Rev. Mile	\$7.04	\$7.77	-9.4%	\$6.97	\$7.22	-3.4%
Total Expense/Rev. Hour	\$74.53	\$80.77	-7.7%	\$72.48	\$74.29	-2.4%