

CYRIDE QUARTERLY OPERATIONS REPORT

April 1, 2014 to June 30, 2014 (4th Quarter)

	<u>FY 2014</u> <u>4th Qtr</u>	<u>FY 2013</u> <u>4th Qtr</u>	<u>%</u> <u>CHANGE</u>	<u>FY 2014</u> <u>Total</u>	<u>FY 2013</u> <u>Total</u>	<u>%</u> <u>CHANGE</u>
MAINTENANCE						
Interior Clean	101	68	48.5%	432	305	41.6%
Shop Road Calls	16	17	-5.9%	72	52	38.5%
Miles per Shop Road Call	21,807	18,977	14.9%	20,750	26,621	-22.1%
NTD Minor Mech.	30	35	-14.3%	152	126	20.6%
NTD Major Mech.	9	12	-25.0%	34	44	-22.7%
Total NTD Mechanical Prob.	39	47	-17.0%	186	170	9.4%
Miles per Major Mech.	38,768	26,884	44.2%	43,941	31,461	39.7%
Gasoline Vehicles						
Gas Miles Driven	40,785	41,285	-1.2%	154,162	167,911	-8.2%
Total Gallons Gas	5,485	6,071	-9.6%	21,405	22,968	-6.8%
Total Gas Cost	\$17,208	\$17,242	-0.2%	\$64,487	\$69,459	-7.2%
Avg. Gas Cost/Gallon	\$3.14	\$2.84	10.5%	\$3.01	\$3.02	-0.4%
Gas Cost per Mile	\$0.42	\$0.42	1.0%	\$0.42	\$0.41	1.1%
Average Gas MPG	7.4	6.8	9.3%	7.2	7.3	-1.5%
Diesel Vehicles						
Diesel Miles Driven	308,131	281,322	9.5%	1,339,821	1,216,359	10.2%
Total Gallons Diesel	75,889	56,986	33.2%	348,229	296,784	17.3%
Total Diesel Cost	\$212,833	\$192,490	10.6%	\$1,061,240	\$989,940	7.2%
Avg. Diesel Cost/Gallon	\$2.80	\$3.38	-17.0%	\$3.05	\$3.34	-8.6%
Diesel Cost per Mile	\$0.69	\$0.68	0.9%	\$0.79	\$0.81	-2.7%
Average Diesel MPG	4.1	4.9	-17.8%	3.8	4.1	-6.1%
All Vehicles						
Total Miles Driven	348,916	322,607	8.2%	1,493,983	1,384,270	7.9%
Total Gallons Fuel	81,374	63,057	29.0%	369,634	319,752	15.6%
Total Fuel Cost	\$230,041	\$209,732	9.7%	\$1,125,727	\$1,059,399	6.3%
Avg. Cost/Gallon	\$2.83	\$3.33	-15.0%	\$3.05	\$3.31	-8.1%
Total Cost per Mile	\$0.66	\$0.65	1.4%	\$0.75	\$0.77	-1.5%
Avg. MPG all Vehicles	4.3	5.1	-16.2%	4.0	4.3	-6.6%
Small Bus/Sup. Mileage	49,250	51,063	-3.6%	188,688	207,996	-9.3%
Large Bus Mileage	299,666	271,544	10.4%	1,305,295	1,176,274	11.0%
% Rev. Mi./Total Miles	85.1%	86.9%	-2.1%	82.6%	86.0%	-3.8%
Percentage Small Bus	14.1%	15.8%	-10.8%	12.6%	15.0%	-15.9%
Maintenance Expense	\$565,516	\$665,090	-15.0%	\$2,146,625	\$2,069,550	3.7%

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April 1, 2014 to June 30, 2014 (4th Quarter)

	FY 2014 4th Qtr	FY 2013 4th Qtr	% CHANGE	FY 2014 Total	FY 2013 Total	% CHANGE
OPERATIONS						
Total Passengers	1,310,102	1,187,820	10.3%	6,619,182	5,892,125	12.3%
Average Drivers per Month	127.3	128.7	-1.1%	127.1	125.9	0.9%
Driving Hours	37,106	37,545	-1.2%	166,517	163,218	2.0%
Drivers Late	3	5	-40.0%	38	46	-17.4%
Drivers No Show	0	3	-100.0%	7	19	-63.2%
Late/No Show per Driver	0.02	0.06	-62.1%	0.35	0.52	-31.4%
Total Comments	23	33	-30.3%	164	155	5.8%
Driver Fault	5	5	0.0%	38	35	8.6%
Undetermined	5	4	25.0%	20	25	-20.0%
Passenger Fault	0	0	#DIV/0!	2	0	#DIV/0!
No Fault	7	11	-36.4%	53	41	29.3%
System Complaints	1	5	-80.0%	17	22	-22.7%
Service Requests	1	2	-50.0%	12	10	20.0%
Compliments	4	6	-33.3%	21	22	-4.5%
Passengers/Comment	<u>56,961</u>	<u>35,995</u>	<u>58.2%</u>	<u>40,361</u>	<u>38,014</u>	<u>6.2%</u>
Pass./Complaint (D & U)	131,010	131,980	-0.7%	114,124	98,202	16.2%
Driving Hours/Comment	1,613	1,138	41.8%	1,015	1,053	-3.6%
Driving Hrs/Comment (D&U)	3,711	4,172	-11.1%	2,871	2,720	5.5%
Accident Reports	14	14	0.0%	96	61	57.4%
Preventable Accidents	10	9	11.1%	65	42	54.8%
Percent Preventable	71.4%	64.3%	11.1%	67.7%	68.9%	-1.7%
Miles/Prev. Accident	34,892	35,845	-2.7%	22,984	32,959	-30.3%
Hours/Prev. Accident	3,711	4,172	-11.1%	2,562	3,886	-34.1%
Unreported Accidents	0	1	-100.0%	2	1	100.0%
Damage to Buses/Equip.						
Caused by CyRide	\$3,794	\$5,072	-25.2%	\$36,857	\$19,262	91.3%
Caused by Others	\$1,931	\$231	735.0%	\$22,733	\$8,147	179.0%
Caused by Unreported	\$0	\$267	-100.0%	\$151	\$267	-43.4%
Claims by Others (#)	0	?	#DIV/0!	7	1	600.0%
Claims by Others (\$)	\$0	?	#DIV/0!	\$0	\$850	-100.0%
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,297,413	\$1,174,598	10.5%	\$4,995,771	\$4,620,921	8.1%
SYSTEM TOTAL						
Passengers	1,310,102	1,187,820	10.3%	6,619,182	5,892,125	12.3%
Revenue Miles	296,770	280,294	5.9%	1,234,773	1,189,906	3.8%
Revenue Hours	28,614	26,643	7.4%	119,509	113,909	4.9%
Revenue Miles per Hour	10.4	10.5	-1.4%	10.3	10.4	-1.1%
Pass./Rev. Mile	4.4	4.2	4.2%	5.4	5.0	8.3%
Pass./Rev. Hour	45.8	44.6	2.7%	55.4	51.7	7.1%
Operations Expense	\$1,297,413	\$1,174,598	10.5%	\$4,995,771	\$4,620,921	8.1%
Maintenance Expense	<u>\$565,516</u>	<u>\$665,090</u>	<u>-15.0%</u>	<u>\$2,146,625</u>	<u>\$2,069,550</u>	<u>3.7%</u>
Total Expenses	<u>\$1,862,930</u>	<u>\$1,839,688</u>	<u>1.3%</u>	<u>\$7,142,397</u>	<u>\$6,690,470</u>	<u>6.8%</u>
Farebox Revenue	\$81,907	\$88,679	-7.6%	\$322,985	\$339,556	-4.9%
Rev./Exp. Ratio	4.4%	4.8%	-8.8%	4.5%	5.1%	-10.9%
Oper. Exp./Passenger	\$1.42	\$1.55	-8.2%	\$1.08	\$1.14	-5.0%
Oper. Exp./Rev. Mile	\$6.28	\$6.56	-4.4%	\$5.78	\$5.62	2.9%
Oper. Exp./Rev. Hour	\$65.11	\$69.05	-5.7%	\$59.76	\$58.74	1.8%

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	FY 2014 4th Qtr	FY 2013 4th Qtr	% CHANGE	FY 2014 Total	FY 2013 Total	% CHANGE
FIXED ROUTE						
Fixed Route Passengers	1,201,461	1,167,234	2.9%	6,440,607	5,809,631	10.9%
Shuttle Passengers	91,325	0	#DIV/0!	94,564	2,622	3506.6%
Total Passengers	<u>1,292,786</u>	<u>1,167,234</u>	<u>10.8%</u>	<u>6,535,171</u>	<u>5,812,253</u>	<u>12.4%</u>
Transfers	11,824	12,483	-5.3%	46,850	51,466	-9.0%
Revenue Miles	282,813	267,783	5.6%	1,174,869	1,130,124	4.0%
Revenue Hours	27,381	25,509	7.3%	114,270	108,998	4.8%
Revenue Miles per Hour	10.3	10.5	-1.6%	10.3	10.4	-0.8%
Pass./Rev. Mile	4.6	4.4	4.9%	5.6	5.1	8.2%
Pass./Rev. Hour	47.2	45.8	3.2%	57.2	53.3	7.3%
Operations Expense	\$1,245,136	\$1,133,038	9.9%	\$4,766,572	\$4,427,938	7.6%
Maintenance Expense	<u>\$558,311</u>	<u>\$657,827</u>	<u>-15.1%</u>	<u>\$2,104,266</u>	<u>\$2,026,012</u>	<u>3.9%</u>
Total Expenses	<u>\$1,803,447</u>	<u>\$1,790,864</u>	<u>0.7%</u>	<u>\$6,870,838</u>	<u>\$6,453,949</u>	<u>6.5%</u>
Farebox Revenue	\$80,761	\$86,740	-6.9%	\$319,362	\$334,282	-4.5%
Rev./Exp. Ratio	4.5%	4.8%	-7.5%	4.6%	5.2%	-10.3%
Exp./Passenger	\$1.40	\$1.53	-9.1%	\$1.05	\$1.11	-5.3%
Exp./Rev. Mile	\$6.38	\$6.69	-4.6%	\$5.85	\$5.71	2.4%
Exp./Rev. Hour	\$65.87	\$70.21	-6.2%	\$60.13	\$59.21	1.5%
DIAL-A-RIDE						
Passengers	2,996	2,225	34.7%	10,715	9,468	13.2%
Revenue Miles	9,676	8,451	14.5%	34,737	35,445	-2.0%
Revenue Hours	948	848	11.8%	3,460	3,204	8.0%
Revenue Miles per Hour	10.2	10.0	2.4%	10.0	11.1	-9.2%
Pass./Rev. Mile	0.31	0.26	17.6%	0.31	0.27	15.5%
Pass./Rev. Hour	3.2	2.6	20.4%	3.1	3.0	4.8%
Operations Expense	\$43,918	\$33,594	30.7%	\$175,671	\$144,023	22.0%
Maintenance Expense	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Total Expenses	<u>\$43,918</u>	<u>\$33,594</u>	<u>30.7%</u>	<u>\$175,671</u>	<u>\$144,023</u>	<u>22.0%</u>
Farebox Revenue	\$1,146	\$1,940	-40.9%	\$3,623	\$5,275	-31.3%
Rev./Exp. Ratio	2.6%	5.8%	-54.8%	2.1%	3.7%	-43.7%
Exp./Passenger	\$14.66	\$15.10	-2.9%	\$16.39	\$15.21	7.8%
Exp./Rev. Mile	\$4.54	\$3.98	14.2%	\$5.06	\$4.06	24.5%
Exp./Rev. Hour	\$46.34	\$39.64	16.9%	\$50.77	\$44.95	13.0%
MOONLIGHT EXPRESS						
Passengers	14,320	18,361	-22.0%	73,296	70,404	4.1%
Revenue Miles	4,281	4,060	5.4%	25,167	24,337	3.4%
Revenue Hours	286	287	-0.4%	1,779	1,706	4.3%
Revenue Miles per Hour	15.0	14.2	5.8%	14.1	14.3	-0.8%
Pass./Rev. Mile	3.3	4.5	-26.0%	2.9	2.9	0.7%
Pass./Rev. Hour	50.1	64.0	-21.7%	41.2	41.3	-0.1%
Operations Expense	\$8,360	\$7,966	4.9%	\$53,528	\$48,959	9.3%
Maintenance Expense	<u>\$7,205</u>	<u>\$7,263</u>	<u>-0.8%</u>	<u>\$42,359</u>	<u>\$43,538</u>	<u>-2.7%</u>
Total Expenses	<u>\$15,565</u>	<u>\$15,229</u>	<u>2.2%</u>	<u>\$95,887</u>	<u>\$92,497</u>	<u>3.7%</u>
Exp./Passenger	\$1.09	\$0.83	31.0%	\$1.31	\$1.31	-0.4%
Exp./Rev. Mile	\$3.64	\$3.75	-3.1%	\$3.81	\$3.80	0.2%
Exp./Rev. Hour	\$54.48	\$53.12	2.6%	\$53.90	\$54.21	-0.6%

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OPERATIONS REVENUE						
Farebox	\$81,907	\$88,679	-7.6%	\$322,985	\$339,556	-4.9%
Transit Contracts	\$83,780	\$38,485	117.7%	\$378,794	\$294,360	28.7%
I.S.U.	\$0	\$0	#DIV/0!	\$658,561	\$641,872	2.6%
G.S.B	\$234,121	\$86,782	169.8%	\$3,891,491	\$3,499,053	11.2%
City of Ames	\$645,174	\$635,088	1.6%	\$1,502,103	\$1,452,687	3.4%
IDOT - STA	\$146,118	\$151,000	-3.2%	\$642,093	\$606,634	5.8%
Section 5307	\$0	\$0	#DIV/0!	\$1,901,771	\$1,540,702	23.4%
Other Grants	\$104,908	\$90,514	15.9%	\$166,826	\$162,345	2.8%
Other	\$107,950	\$89,179	21.0%	\$219,916	\$220,112	-0.1%
Total Operating Revenue	<u>\$1,403,957</u>	<u>\$1,179,727</u>	<u>19.0%</u>	<u>\$9,684,539</u>	<u>\$8,757,321</u>	<u>10.6%</u>
TOTAL EXPENSES						
Administration	\$291,837	\$282,033	3.5%	\$1,131,713	\$1,086,224	4.2%
Safety & Training	\$62,988	\$54,307	16.0%	\$231,879	\$216,990	6.9%
Promotion	\$1,286	\$3,089	-58.4%	\$2,594	\$6,259	-58.6%
Bldg. & Grounds	\$72,997	\$71,134	2.6%	\$358,061	\$288,282	24.2%
Fixed Route	\$1,803,447	\$1,790,864	0.7%	\$6,870,838	\$6,453,949	6.5%
Dial-A-Ride	\$43,918	\$33,594	30.7%	\$175,671	\$144,023	22.0%
Moonlight Express	\$15,565	\$15,229	2.2%	\$95,887	\$92,497	3.7%
Operating Total	<u>\$2,292,038</u>	<u>\$2,250,250</u>	<u>1.9%</u>	<u>\$8,866,644</u>	<u>\$8,288,226</u>	<u>7.0%</u>
Farebox Revenue	\$81,907	\$88,679	-7.6%	\$322,985	\$339,556	-4.9%
Farebox Rev./Exp. Ratio	3.6%	3.9%	-9.3%	3.6%	4.1%	-11.1%
Admin. Expense/Pass.	\$0.33	\$0.35	-5.2%	\$0.26	\$0.27	-3.9%
Admin. Exp./Rev. Mile	\$1.45	\$1.46	-1.3%	\$1.40	\$1.34	4.0%
Admin. Exp./Rev. Hour	\$15.00	\$15.41	-2.7%	\$14.43	\$14.03	2.9%
Total Expense/Passenger	\$1.75	\$1.89	-7.7%	\$1.34	\$1.41	-4.8%
Total Expense/Rev. Mile	\$7.72	\$8.03	-3.8%	\$7.18	\$6.97	3.1%
Total Expense/Rev. Hour	\$80.10	\$84.46	-5.2%	\$74.19	\$72.76	2.0%