

# CYRIDE QUARTERLY OPERATIONS REPORT

April 1, 2013 to June 30, 2013 (4th Quarter)

	FY 2013 4th Qtr	FY 2012 4th Qtr	% CHANGE	FY 2013 Total	FY 2012 Total	% CHANGE
<b>MAINTENANCE</b>						
Interior Clean	68	68	0.0%	305	355	-14.1%
Shop Road Calls	17	11	54.5%	52	41	26.8%
Miles per Shop Road Call	18,977	29,135	-34.9%	26,621	34,443	-22.7%
NTD Minor Mech.	35	40	-12.5%	126	159	-20.8%
NTD Major Mech.	12	8	50.0%	44	41	7.3%
Total NTD Mechanical Prob.	47	48	-2.1%	170	200	-15.0%
Miles per Major Mech.	26,884	40,061	-32.9%	31,461	34,443	-8.7%
<b>Gasoline Vehicles</b>						
Gas Miles Driven	41,285	43,268	-4.6%	167,911	176,163	-4.7%
Total Gallons Gas	6,071	6,071	0.0%	22,968	23,775	-3.4%
Total Gas Cost	\$17,242	\$19,451	-11.4%	\$69,459	\$74,720	-7.0%
Avg. Gas Cost/Gallon	\$2.84	\$3.20	-11.4%	\$3.02	\$3.14	-3.8%
Gas Cost per Mile	\$0.42	\$0.45	-7.1%	\$0.41	\$0.42	-2.5%
Average Gas MPG	6.8	7.1	-4.6%	7.3	7.4	-1.3%
<b>Diesel Vehicles</b>						
Diesel Miles Driven	281,322	277,220	1.5%	1,216,359	1,235,999	-1.6%
Total Gallons Diesel	56,986	63,083	-9.7%	296,784	292,422	1.5%
Total Diesel Cost	\$192,490	\$203,821	-5.6%	\$989,940	\$924,132	7.1%
Avg. Diesel Cost/Gallon	\$3.38	\$3.23	4.5%	\$3.34	\$3.16	5.5%
Diesel Cost per Mile	\$0.68	\$0.74	-6.9%	\$0.81	\$0.75	8.9%
Average Diesel MPG	4.9	4.4	12.3%	4.1	4.2	-3.0%
<b>All Vehicles</b>						
Total Miles Driven	322,607	320,488	0.7%	1,384,270	1,412,162	-2.0%
Total Gallons Fuel	63,057	69,154	-8.8%	319,752	316,197	1.1%
Total Fuel Cost	\$209,732	\$223,272	-6.1%	\$1,059,399	\$998,852	6.1%
Avg. Cost/Gallon	\$3.33	\$3.23	3.0%	\$3.31	\$3.16	4.9%
Total Cost per Mile	\$0.65	\$0.70	-6.7%	\$0.77	\$0.71	8.2%
Avg. MPG all Vehicles	5.1	4.6	10.4%	4.3	4.5	-3.1%
Small Bus/Sup. Mileage	51,063	49,116	4.0%	207,996	201,547	3.2%
Large Bus Mileage	271,544	271,372	0.1%	1,176,274	1,210,615	-2.8%
% Rev. Mi./Total Miles	86.9%	84.3%	3.1%	86.0%	83.9%	2.5%
Percentage Small Bus	15.8%	15.3%	3.3%	15.0%	14.3%	5.3%
Maintenance Expense	\$665,090	\$468,030	42.1%	\$2,069,550	\$1,864,186	11.0%

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April 1, 2013 to June 30, 2013 (4th Quarter)

	FY 2013 4th Qtr	FY 2012 4th Qtr	% CHANGE	FY 2013 Total	FY 2012 Total	% CHANGE
<b>OPERATIONS</b>						
Total Passengers	1,187,820	1,073,227	10.7%	5,892,125	5,749,038	2.5%
Average Drivers per Month	128.7	127.0	1.3%	125.9	124.1	1.5%
Driving Hours	37,545	35,964	4.4%	163,218	160,130	1.9%
Drivers Late	5	16	-68.8%	46	51	-9.8%
Drivers No Show	3	3	0.0%	19	14	35.7%
Late/No Show per Driver	0.06	0.15	-58.4%	0.52	0.52	-1.5%
Total Comments	33	28	17.9%	155	162	-4.3%
Driver Fault	5	7	-28.6%	35	27	29.6%
Undetermined	4	0	#DIV/0!	25	31	-19.4%
Passenger Fault	0	0	#DIV/0!	0	4	-100.0%
No Fault	11	10	10.0%	41	44	-6.8%
System Complaints	5	6	-16.7%	22	23	-4.3%
Service Requests	2	2	0.0%	10	10	0.0%
Compliments	6	3	100.0%	22	23	-4.3%
Passengers/Comment	<u>35,995</u>	<u>38,330</u>	<u>-6.1%</u>	<u>38,014</u>	<u>35,488</u>	<u>7.1%</u>
Pass./Complaint (D & U)	131,980	153,318	-13.9%	98,202	99,121	-0.9%
Driving Hours/Comment	1,138	1,284	-11.4%	1,053	988	6.5%
Driving Hrs/Comment (D&U)	4,172	5,138	-18.8%	2,720	2,761	-1.5%
Accident Reports	14	19	-26.3%	61	74	-17.6%
Preventable Accidents	9	12	-25.0%	42	49	-14.3%
Percent Preventable	64.3%	63.2%	1.8%	68.9%	66.2%	4.0%
Miles/Prev. Accident	35,845	26,707	34.2%	32,959	28,820	14.4%
Hours/Prev. Accident	4,172	2,997	39.2%	3,886	3,268	18.9%
Unreported Accidents	1	1	0.0%	1	2	-50.0%
Damage to Buses/Equip.						
Caused by CyRide	\$5,072	\$745	580.6%	\$19,262	\$19,948	-3.4%
Caused by Others	\$231	\$1,217	-81.0%	\$8,147	\$2,754	195.8%
Caused by Unreported	\$267	\$40	567.5%	\$267	\$212	26.1%
Claims by Others (#)	?	2	-100.0%	1	6	-83.3%
Claims by Others (\$)	?	\$103	-100.0%	\$850	\$12,434	-93.2%
Personal Injury Claims	\$0	\$0	#DIV/0!	\$0	\$0	#DIV/0!
Operations Expense	\$1,174,598	\$1,155,009	1.7%	\$4,620,921	\$4,407,747	4.8%
<b>SYSTEM TOTAL</b>						
Passengers	1,187,820	1,073,227	10.7%	5,892,125	5,749,038	2.5%
Revenue Miles	280,294	270,205	3.7%	1,189,906	1,184,183	0.5%
Revenue Hours	26,643	25,560	4.2%	113,909	113,025	0.8%
Revenue Miles per Hour	10.5	10.6	-0.5%	10.4	10.5	-0.3%
Pass./Rev. Mile	4.2	4.0	6.7%	5.0	4.9	2.0%
Pass./Rev. Hour	44.6	42.0	6.2%	51.7	50.9	1.7%
Operations Expense	\$1,174,598	\$1,155,009	1.7%	\$4,620,921	\$4,407,747	4.8%
Maintenance Expense	<u>\$665,090</u>	<u>\$468,030</u>	<u>42.1%</u>	<u>\$2,069,550</u>	<u>\$1,864,186</u>	<u>11.0%</u>
Total Expenses	<u>\$1,839,688</u>	<u>\$1,623,039</u>	<u>13.3%</u>	<u>\$6,690,470</u>	<u>\$6,271,934</u>	<u>6.7%</u>
Farebox Revenue	\$79,970	\$101,932	-21.5%	\$330,847	\$349,792	-5.4%
Rev./Exp. Ratio	4.3%	6.3%	-30.8%	4.9%	5.6%	-11.3%
Oper. Exp./Passenger	\$1.55	\$1.51	2.4%	\$1.14	\$1.09	4.1%
Oper. Exp./Rev. Mile	\$6.56	\$6.01	9.3%	\$5.62	\$5.30	6.2%
Oper. Exp./Rev. Hour	\$69.05	\$63.50	8.7%	\$58.74	\$55.49	5.8%

# CYRIDE QUARTERLY OPERATIONS REPORT

April 1, 2013 to June 30, 2013 (4th Quarter)

	FY 2013 4th Qtr	FY 2012 4th Qtr	% CHANGE	FY 2013 Total	FY 2012 Total	% CHANGE
<b>FIXED ROUTE</b>						
Fixed Route Passengers	1,167,234	968,795	20.5%	5,809,631	5,567,765	4.3%
Shuttle Passengers	<u>0</u>	<u>84,622</u>	<u>-100.0%</u>	<u>2,622</u>	<u>89,672</u>	<u>-97.1%</u>
Total Passengers	<u>1,167,234</u>	<u>1,053,417</u>	<u>10.8%</u>	<u>5,812,253</u>	<u>5,657,437</u>	<u>2.7%</u>
Transfers	12,483	14,950	-16.5%	51,466	62,737	-18.0%
Revenue Miles	267,783	257,358	4.1%	1,130,124	1,124,072	0.5%
Revenue Hours	25,509	24,581	3.8%	108,998	108,553	0.4%
Revenue Miles per Hour	10.5	10.5	0.3%	10.4	10.4	0.1%
Pass./Rev. Mile	4.4	4.1	6.5%	5.1	5.0	2.2%
Pass./Rev. Hour	45.8	42.9	6.8%	53.3	52.1	2.3%
Operations Expense	\$1,133,038	\$1,104,360	2.6%	\$4,427,938	\$4,194,549	5.6%
Maintenance Expense	<u>\$657,827</u>	<u>\$460,408</u>	<u>42.9%</u>	<u>\$2,026,012</u>	<u>\$1,817,667</u>	<u>11.5%</u>
Total Expenses	<u>\$1,790,864</u>	<u>\$1,564,767</u>	<u>14.4%</u>	<u>\$6,453,949</u>	<u>\$6,012,217</u>	<u>7.3%</u>
Farebox Revenue	\$78,030	\$99,733	-21.8%	\$325,572	\$340,847	-4.5%
Rev./Exp. Ratio	4.4%	6.4%	-31.6%	5.0%	5.7%	-11.0%
Exp./Passenger	\$1.53	\$1.49	3.3%	\$1.11	\$1.06	4.5%
Exp./Rev. Mile	\$6.69	\$6.08	10.0%	\$5.71	\$5.35	6.8%
Exp./Rev. Hour	\$70.21	\$63.66	10.3%	\$59.21	\$55.39	6.9%
<b>DIAL-A-RIDE</b>						
Passengers	2,225	2,830	-21.4%	9,468	10,853	-12.8%
Revenue Miles	8,451	8,586	-1.6%	35,445	34,108	3.9%
Revenue Hours	848	681	24.5%	3,204	2,665	20.2%
Revenue Miles per Hour	10.0	12.6	-20.9%	11.1	12.8	-13.6%
Pass./Rev. Mile	0.3	0.3	-20.1%	0.3	0.3	-16.1%
Pass./Rev. Hour	2.6	4.2	-36.8%	3.0	4.1	-27.4%
Operations Expense	\$33,594	\$42,737	-21.4%	\$144,023	\$162,094	-11.1%
Maintenance Expense	<u>\$0</u>	<u>\$0</u>	<u>#DIV/0!</u>	<u>\$0</u>	<u>\$0</u>	<u>#DIV/0!</u>
Total Expenses	<u>\$33,594</u>	<u>\$42,737</u>	<u>-21.4%</u>	<u>\$144,023</u>	<u>\$162,094</u>	<u>-11.1%</u>
Farebox Revenue	\$1,940	\$2,200	-11.8%	\$5,275	\$8,945	-41.0%
Rev./Exp. Ratio	5.8%	5.1%	12.2%	3.7%	5.5%	-33.6%
Exp./Passenger	\$15.10	\$15.10	0.0%	\$15.21	\$14.94	1.8%
Exp./Rev. Mile	\$3.98	\$4.98	-20.1%	\$4.06	\$4.75	-14.5%
Exp./Rev. Hour	\$39.64	\$62.76	-36.8%	\$44.95	\$60.82	-26.1%
<b>MOONLIGHT EXPRESS</b>						
Passengers	18,361	16,980	8.1%	70,404	80,748	-12.8%
Revenue Miles	4,060	4,261	-4.7%	24,337	26,003	-6.4%
Revenue Hours	287	298	-3.9%	1,706	1,807	-5.6%
Revenue Miles per Hour	14.2	14.3	-0.8%	14.3	14.4	-0.9%
Pass./Rev. Mile	4.5	4.0	13.5%	2.9	3.1	-6.8%
Pass./Rev. Hour	64.0	56.9	12.5%	41.3	44.7	-7.7%
Operations Expense	\$7,966	\$7,912	0.7%	\$48,959	\$51,104	-4.2%
Maintenance Expense	<u>\$7,263</u>	<u>\$7,622</u>	<u>-4.7%</u>	<u>\$43,538</u>	<u>\$46,519</u>	<u>-6.4%</u>
Total Expenses	<u>\$15,229</u>	<u>\$15,535</u>	<u>-2.0%</u>	<u>\$92,497</u>	<u>\$97,623</u>	<u>-5.3%</u>
Exp./Passenger	\$0.83	\$0.91	-9.3%	\$1.31	\$1.21	8.7%
Exp./Rev. Mile	\$3.75	\$3.65	2.9%	\$3.80	\$3.75	1.2%
Exp./Rev. Hour	\$53.12	\$52.06	2.0%	\$54.21	\$54.02	0.3%

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	FY 2013 4th Qtr	FY 2012 4th Qtr	% CHANGE	FY 2013 Total	FY 2012 Total	% CHANGE
<b>OPERATIONS REVENUE</b>						
Farebox	\$79,970	\$101,932	-21.5%	\$330,847	\$349,792	-5.4%
Transit Contracts	\$38,485	\$108,984	-64.7%	\$294,360	\$356,683	-17.5%
I.S.U.	\$0	\$0	#DIV/0!	\$641,872	\$599,880	7.0%
G.S.B	\$86,782	\$9,279	835.2%	\$3,499,053	\$3,204,263	9.2%
City of Ames	\$635,088	\$598,272	6.2%	\$1,452,687	\$1,355,883	7.1%
IDOT - STA	\$151,000	\$163,676	-7.7%	\$606,634	\$613,424	-1.1%
Section 5307	\$0	\$0	#DIV/0!	\$1,540,702	\$1,528,279	0.8%
Other Grants	\$90,514	\$100,572	-10.0%	\$162,345	\$204,432	-20.6%
Other	<u>\$89,179</u>	<u>\$69,991</u>	<u>27.4%</u>	<u>\$220,112</u>	<u>\$178,332</u>	<u>23.4%</u>
Total Operating Revenue	<u>\$1,171,018</u>	<u>\$1,152,706</u>	<u>1.6%</u>	<u>\$8,748,611</u>	<u>\$8,390,968</u>	<u>4.3%</u>
<b>TOTAL EXPENSES</b>						
Administration	\$282,033	\$277,806	1.5%	\$1,086,224	\$1,059,330	2.5%
Safety & Training	\$54,307	\$53,759	1.0%	\$216,990	\$211,615	2.5%
Promotion	\$3,089	\$3,042	1.6%	\$6,259	\$14,443	-56.7%
Bldg. & Grounds	\$71,134	\$60,866	16.9%	\$288,282	\$310,269	-7.1%
Fixed Route	\$1,790,864	\$1,564,767	14.4%	\$6,453,949	\$6,012,217	7.3%
Dial-A-Ride	\$33,594	\$42,737	-21.4%	\$144,023	\$162,094	-11.1%
Moonlight Express	<u>\$15,229</u>	<u>\$15,535</u>	<u>-2.0%</u>	<u>\$92,497</u>	<u>\$97,623</u>	<u>-5.3%</u>
Operating Total	<u>\$2,250,250</u>	<u>\$2,018,512</u>	<u>11.5%</u>	<u>\$8,288,226</u>	<u>\$7,867,592</u>	<u>5.3%</u>
Farebox Revenue	\$79,970	\$101,932	-21.5%	\$330,847	\$349,792	-5.4%
Farebox Rev./Exp. Ratio	3.6%	5.0%	-29.6%	4.0%	4.4%	-10.2%
Admin. Expense/Pass.	\$0.35	\$0.37	-6.2%	\$0.27	\$0.28	-2.3%
Admin. Exp./Rev. Mile	\$1.46	\$1.46	0.1%	\$1.34	\$1.35	-0.4%
Admin. Exp./Rev. Hour	\$15.41	\$15.47	-0.4%	\$14.03	\$14.12	-0.6%
Total Expense/Passenger	\$1.89	\$1.88	0.7%	\$1.41	\$1.37	2.8%
Total Expense/Rev. Mile	\$8.03	\$7.47	7.5%	\$6.97	\$6.64	4.8%
Total Expense/Rev. Hour	\$84.46	\$78.97	6.9%	\$72.76	\$69.61	4.5%